

Victorian Healthcare Association

VHA Clinical Governance In Community Health


Project Update

Alison Brown
Clinical Governance Project Manager


Victorian Healthcare Association

Gap Analysis

Governance & Leadership	Consumer Involvement	Competence and Education	Information Management
Strategic & Operational Planning	Consumer satisfaction	Credentiailling	Risk Management
Planning & Evaluation Cycle	Feedback and Complaints	Staff professional development	Data
Board Reporting requirements	Client involvement in program planning and evaluation	Performance appraisal	Incident
Culture - just culture, open disclosure, recruitment, orientation	Client outcome information	Clinical Supervision	Waiting list activity
Monitoring and reporting on quality and safety	Informed consent processes	Scope of Practice	Clinical Indicators
Organisational Structure	Informing consumers about quality and safety	Demand Management	Best Practice Evidenced based practice
		Student Supervision	Clinical documentation


Victorian Healthcare Association

VHA Clinical Governance Project

Clinical Governance in Community Health Steering Group

Community Health Sector Clinicians/Managers and CEO's/BOM
Australian Institute of Primary Care
Quality Improvement Council Director
DHS representative
DHSV representative
VMIA representative
Acute sector representative
Accreditation bodies representatives

Clinical Risk Management Working Group

Board Reporting Working Group

Credentiailling and Scope of Practice Working Group

Clinical Indicators Working Gp


Clinical Supervision and Leadership

Informed Consent and Clinical Documentation


Victorian Healthcare Association

Work to date

- Board Clinical Governance Reporting
- Clinical Risk Management
- Scope of Practice and Credentiailling
- Clinical Supervision
- Consumer Participation in Quality and Safety
- Clinical Documentation
- Informed Consent
- **Clinical Leadership**
- **Clinical Indicators**


Victorian Healthcare Association

Board Clinical Governance Reporting

- Checklist development
- Board training

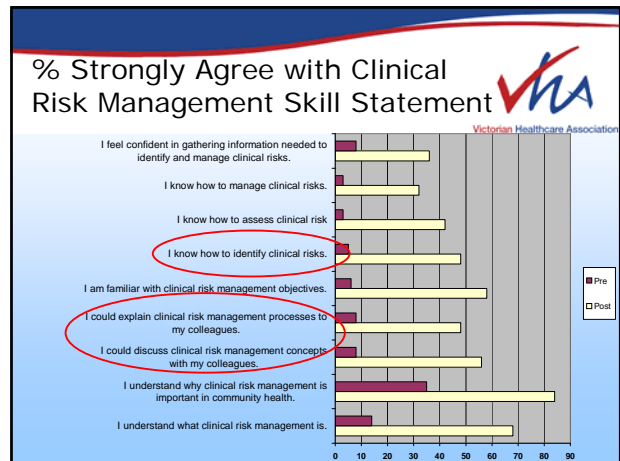
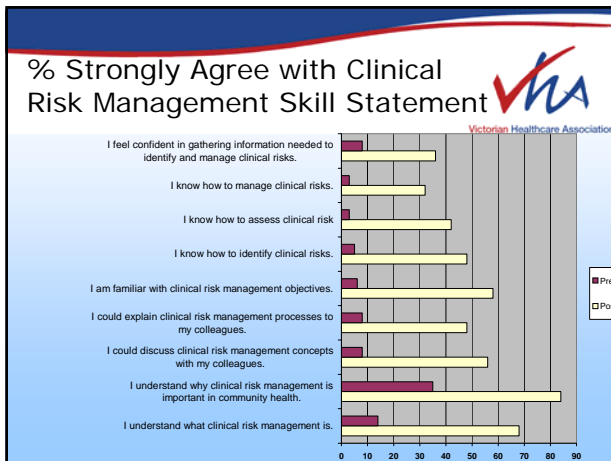
INDICATOR	DESCRIPTION OF INDICATOR	SUGGESTED MINIMUM REPORTING FREQUENCY
Human Resources Management		
9. Professional Development Report	May include: • HRCPT program • Any organisational training areas • Mandatory training achieved e.g. CPIH Might be part of a larger HR report	Annually
10. Recruitment and Retention Report	May include audit of systems: • Recruitment processes i.e. Credentials checks / Police checks / Drivers License checks • Scope of Practice reports • Staff Turnover rates • Sick Leave rates • Exit reports Might be part of a larger HR report	Annually
11. Staff Satisfaction Survey	May include summary of findings, recommendations for improvements and projected benefits. Might be part of a larger HR report	Every 3 years
12. Performance Appraisals	May include summary of: • % of staff with completed performance appraisals • Recommendations for process improvement / changes to business processes / focus for professional development Might be part of a larger HR report	Annually
13. Professional Supervision Report	May include information regarding % staff receiving recommended regular individual or group supervision. Might be part of a larger HR report	Annually


Victorian Healthcare Association

Clinical Risk Management

- Clinical Risk Management Framework
- VHA/VMIA Sector Training (VUT accredited)

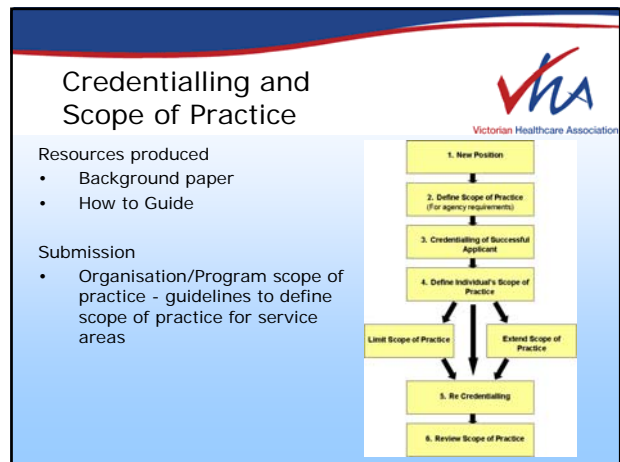




Clinical Risk Management

Future work

- Provision of ongoing training
- Development of Self Assessment Tool
- ? Development of e learning package



Clinical Supervision

- Literature Review
- Practice Guidelines
- Model Policy and Procedure
- Contract Template
- Record Template
- Reporting Template
- Components of Clinical Supervision Training

Informed Consent for Treatment

Issues

- Ethical Principles of beneficence vs autonomy
- Documentation of informed consent
- Determination of capacity to consent

Agreement to

- Develop sector guidelines
- Reference any decision support tools

Clinical Documentation



Issues

- Ethico-legal issues -problems with documents being an accurate record of assessment and intervention
- Working notes/progress notes
- Safeguard the quality of client records in transition to electronic records



Agreement

- Develop general guidelines
- Lobby professional bodies about inconsistencies in discipline nomenclature

Other work



- Consumer participation in quality and safety
- Accreditation standards
- VQC Quality and Safety Orientation package
- Journal Article
Strengthening Clinical Governance in Community Health
Australian Journal of Primary Health 14:2, August 2008
- Conference Presentations
- Victorian Health Incident Management System Project (VHIMS)

Victorian Health Incident Management System (VHIMS) Project



Project timelines

- Data Dictionary released
 - all categories for incident, OHS and consumer feedback
- IT system
 - No final decision yet
- Tender out
- Tender finalised 01/09
- 2009 for a pilot
- 2010 implementation

DHS Clinical Governance Policy



'Review of the current state of clinical governance in Victoria: Final project report 2008'

- A review of current clinical governance practice in Victoria
- Development of a strategic framework

Domains of quality and safety

- serve to provide a focus for implementation of the clinical governance framework, establishing or improving existing systems and processes to improve clinical service delivery:
 1. Consumer participation
 2. Clinical effectiveness
 3. Effective workforce
 4. Risk Management

Future Directions



- Finish current work
- Model for program level review
- Sustainable clinical governance education
- Input into accreditation standards and evidence

Resources available from
Clinical Governance resource page
at VHA website

www.vha.org.au

Contact Alison Brown
alison.brown@vha.org.au