

## List of Acronyms Used:

| ACRONYMS       | MEANING   | WEB PAGE   |
|----------------|---|--|
| <b>A&amp;E</b> | Accident & Emergency                                  |  |
| <b>AAG</b>     | Australian Association of Gerontology                 | <a href="http://www.aag.asn.au">www.aag.asn.au</a>   |
| <b>AAS</b>     | Australian Accounting Standards                       | <a href="http://www.aasb.com.au">www.aasb.com.au</a>   |
| <b>AASW</b>    | Australian Association of Social Workers              | <a href="http://www.aasw.asn.au">www.aasw.asn.au</a>   |
| <b>AAT</b>     | Administrative Appeals Tribunal                       | <a href="http://www.aat.gov.au">www.aat.gov.au</a>   |
| <b>ABS</b>     | Australian Bureau of Statistics                       | <a href="http://www.abs.gov.au">www.abs.gov.au</a>   |
| <b>ACAS</b>    | Aged Care Assessment Services (formerly ACAT)         | <a href="http://www.health.vic.gov.au/agedcare/services/assess.htm">www.health.vic.gov.au/agedcare/services/assess.htm</a> |
| <b>ACAT</b>    | Aged Care Assessment Team(s)                          |  |
| <b>ACCC</b>    | Australian Competition & Consumer Commission          | <a href="http://www.accc.gov.au">www.accc.gov.au</a>   |
| <b>ACCCHS</b>  | Aboriginal Community Controlled Health Services       | <a href="http://www.naccho.org.au">www.naccho.org.au</a>   |
| <b>ACCMIS</b>  | Aged and Community Care Management Information System |  |
| <b>ACCN</b>    | Australian Council of Community Nursing               |  |
| <b>ACCV</b>    | Aged & Community Care Victoria                        | <a href="http://www.accv.com.au">www.accv.com.au</a>   |
| <b>ACEM</b>    | Australasian College of Emergency Medicine            | <a href="http://www.acem.org.au">www.acem.org.au</a>   |
| <b>ACHA</b>    | Aged Care Housing Assistance                          | <a href="http://www.agedcareaustralia.gov.au">www.agedcareaustralia.gov.au</a>   |
| <b>ACHS</b>    | Australian Council on Healthcare Standards            | <a href="http://www.achs.org.au">www.achs.org.au</a>   |
| <b>ACHSE</b>   | Australian College of Health Service Executives       | <a href="http://www.achse.org.au">www.achse.org.au</a>   |
| <b>ACN</b>     | Associate Charge Nurse                                |  |
| <b>ACOSS</b>   | Australian Council of Social Services                 | <a href="http://www.acoss.org.au">www.acoss.org.au</a>   |
| <b>ACRRM</b>   | Australian College of Rural & Remote Medicine         | <a href="http://www.acrm.org.au">www.acrm.org.au</a>   |
| <b>ACSAA</b>   | Aged Care Standards & Accreditation Agency            | <a href="http://www.accreditation.org.au">www.accreditation.org.au</a>   |
| <b>ACSC</b>    | Ambulatory Care Sensitive Condition                   |  |

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| <b>ACTU</b>   | Australian Council of Trade Unions                     | <a href="http://www.actu.asn.au">www.actu.asn.au</a>   |
| <b>ADA</b>    | Australian Dental Association                          | <a href="http://www.ada.org.au">www.ada.org.au</a>   |
| <b>ADASS</b>  | Adult Day Activity & Support Services                  |  |
| <b>ADEC</b>   | Australian Drug Evaluation Committee                   | <a href="http://www.tga.health.gov.au">www.tga.health.gov.au</a>   |
| <b>ADGP</b>   | Australian Divisions of General Practice               | <a href="http://www.adgp.com.au">www.adgp.com.au</a>   |
| <b>ADO</b>    | Accrued Day Off  |  |
| <b>ADONV</b>  | Association of Directors of Nursing Victoria           |  |
| <b>AEA</b>    | Ambulance Employees' Association                       |  |
| <b>AG</b>     | Auditor General  | <a href="http://www.audit.vic.gov.au">www.audit.vic.gov.au</a>   |
| <b>AGM</b>    | Annual General Meeting                                 |  |
| <b>AGPAL</b>  | Australian General Practice Accreditation Limited      | <a href="http://www.gip.com.au">www.gip.com.au</a>   |
| <b>AGPS</b>   | Australian Government Publishing Services              | <a href="http://www.australia.gov.au/Government_Publishing">www.australia.gov.au/Government_Publishing</a>                                   |
| <b>AH</b>     | Allied Health  |  |
| <b>AH</b>     | After Hours  |  |
| <b>AHA</b>    | American Hospitals Association                         | <a href="http://www.aha.org">www.aha.org</a>   |
| <b>AHAG</b>   | Allied Health Advisory Group                           |  |
| <b>AHCA</b>   | Australian Health Care Agreement                       | <a href="http://www.health.vic.gov.au/agreement/index.htm">www.health.vic.gov.au/agreement/index.htm</a>                                     |
| <b>AHEC</b>   | Australian Health Ethics Committee                     | <a href="http://www.nhmrc.gov.au/ethics/human/ahec/">www.nhmrc.gov.au/ethics/human/ahec/</a>   |
| <b>AHHA</b>   | Australian Healthcare & Hospital Association           | <a href="http://www.aushealthcare.com.au">www.aushealthcare.com.au</a>   |
| <b>AHMC</b>   | Australian Health Ministers' Conference                | <a href="http://www.ahmac.gov.au">www.ahmac.gov.au</a>   |
| <b>AHPA</b>   | Allied Health Professions Alliance                     | <a href="http://www.ahpa.com.au">www.ahpa.com.au</a>   |
| <b>AHPACC</b> | Aboriginal Health Promotion and Chronic Care           | <a href="http://www.health.vic.gov.au/communityhealth/aboriginal_health.htm">www.health.vic.gov.au/communityhealth/aboriginal_health.htm</a> |
| <b>AHWI</b>   | Australian Health Workforce Institute                  | <a href="http://www.ahwi.edu.au">www.ahwi.edu.au</a>   |
| <b>AIDS</b>   | Acquired Immune Deficiency Syndrome                    |  |
| <b>AIFRS</b>  | Australian International Financial Reporting Standards | <a href="http://www.ato.gov.au/large/pathway.asp?pc=001/009/038">www.ato.gov.au/large/pathway.asp?pc=001/009/038</a>                         |
| <b>AIHW</b>   | Australian Institute of Health & Welfare               | <a href="http://www.aihw.gov.au">www.aihw.gov.au</a>   |
| <b>AIMLS</b>  | Australian Institute of Medical Laboratory Scientists  | <a href="http://www.aims.org.au">www.aims.org.au</a>   |

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| <b>AIMS</b>   | Agency Information Management System                    |  |
| <b>AIRC</b>   | Australian Industrial Relations Commission              | <a href="http://www.airc.gov.au">www.airc.gov.au</a>   |
| <b>ALOS</b>   | Average Length of Stay                                  |  |
| <b>ALRC</b>   | Australian Law Reform Commission                        | <a href="http://www.alrc.gov.au">www.alrc.gov.au</a>   |
| <b>AMA</b>    | Australian Medical Association                          | <a href="http://www.ama.com.au">www.ama.com.au</a>   |
| <b>AMC</b>    | Australian Medical Council                              | <a href="http://www.amc.org.au">www.amc.org.au</a>   |
| <b>AMDVH</b>  | Association of Medical Directors of Victorian Hospitals |  |
| <b>AMWAC</b>  | Australian Medical Workforce Advisory Committee         | <a href="http://www.health.nsw.gov.au/amwac/amwac">www.health.nsw.gov.au/amwac/amwac</a>   |
| <b>ANDRG</b>  | Australian National Diagnosis Related Group             |  |
| <b>ANF</b>    | Australian Nursing Federation                           | <a href="http://www.anf.org.au">www.anf.org.au</a>   |
| <b>ANHECA</b> | Australian Nursing Homes & Extended Care Association    | <a href="http://www.agedcareassociation.com.au">www.agedcareassociation.com.au</a>   |
| <b>ANUM</b>   | Assistant Nurse Unit Manager                            |  |
| <b>ANZCP</b>  | Australian New Zealand College of Psychiatry            | <a href="http://www.ranzcp.org">www.ranzcp.org</a>   |
| <b>AO</b>     | Admitting Officer                                       |  |
| <b>AO</b>     | Accountable Officer                                     |  |
| <b>APA</b>    | Australian Pensioners' Association                      |  |
| <b>APA</b>    | Australian Physiotherapy Association                    | <a href="http://apa.advsol.com.au">http://apa.advsol.com.au</a>  |
| <b>APAIS</b>  | Australian Public Affairs Information Services          | <a href="http://www.nla.gov.au/apais">www.nla.gov.au/apais</a>   |
| <b>APATT</b>  | Aged Psychiatry Assessment & Treatment Team             |  |
| <b>APHA</b>   | Australian Private Hospitals Association                | <a href="http://www.apha.org.au">www.apha.org.au</a>   |
| <b>APodA</b>  | Australian Podiatry Association                         | <a href="http://www.podiatryvic.com.au">www.podiatryvic.com.au</a>   |
| <b>APS</b>    | Australian Psychological Society                        | <a href="http://www.psychology.org.au">www.psychology.org.au</a>   |
| <b>AQC</b>    | Australian Quality Council                              | <a href="http://www.dest.gov.au/sectors/training_skills/policy_issues_reviews/key_issues/nts/vet/nqc.htm">www.dest.gov.au/sectors/training_skills/policy_issues_reviews/key_issues/nts/vet/nqc.htm</a>   |
| <b>ARC</b>    | Australian Red Cross Society                            | <a href="http://www.redcross.org.au/default.asp">www.redcross.org.au/default.asp</a>   |
| <b>ARDRG</b>  | Australian Refined Diagnosis Related Group              | <a href="http://www.healthconnect.gov.au/internet/wcms/publishing.nsf/Content/383C5FF53AE35D06CA256F19004">www.healthconnect.gov.au/internet/wcms/publishing.nsf/Content/383C5FF53AE35D06CA256F19004</a> |

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|               |  | <a href="#">OBED2/\$File/volume1.pdf</a>   |
| <b>ARHRI</b>  | Australian Rural Health Research Institute                 |  |
| <b>ARIA</b>   | Accessibility Remoteness Index of Australia                | <a href="http://www.gisca.adelaide.edu.au/products_services/aria_v2_about.html">www.gisca.adelaide.edu.au/products_services/aria_v2_about.html</a> |
| <b>ARRAHT</b> | Australian Rural & Remote Allied Health Taskforce          |  |
| <b>ARRWAG</b> | Australian Rural & Remote Workforce Agencies Group Ltd     | <a href="http://www.rhwa.org.au">www.rhwa.org.au</a>   |
| <b>AS</b>     | Australian Standard  | <a href="http://www.standards.com.au">www.standards.com.au</a>   |
| <b>ASCPA</b>  | Australian Society of Certified Practising Accountants     | <a href="http://www.cpaaustralia.com.au">www.cpaaustralia.com.au</a>   |
| <b>ASGC</b>   | Australian Standard Geographical Classification            |  |
| <b>ASIC</b>   | Australian Securities & Investment Commission              | <a href="http://www.asic.gov.au/asic/asic.nsf">www.asic.gov.au/asic/asic.nsf</a>   |
| <b>ATSI</b>   | Aboriginal and Torres Strait Islander                      |  |
| <b>BERC</b>   | Budget Expenditure Review Committee                        |  |
| <b>BHA</b>    | Bachelor of Health Administration                          |  |
| <b>BMMS</b>   | Better Medication Management System                        |  |
| <b>BOG</b>    | Board of Governance  |  |
| <b>BOM</b>    | Board of Management  |  |
| <b>CAA</b>    | Chiropractor's Association of Australia                    | <a href="http://www.chiropractors.asn.au">www.chiropractors.asn.au</a>   |
| <b>CACP</b>   | Community Aged Care Package                                | <a href="http://www.healthinsite.gov.au/topics/Community_Aged_Care_Packages">www.healthinsite.gov.au/topics/Community_Aged_Care_Packages</a>       |
| <b>CALD</b>   | Culturally and Linguistically Diverse                      |  |
| <b>CAT</b>    | Crisis Assessment Team                                     |  |
| <b>CATT</b>   | Crisis Assessment & Treatment Team (Psychiatric)           |  |
| <b>CC</b>     | Complications & Co morbidities                             |  |
| <b>CC</b>     | Care Co-ordinator  |  |
| <b>CCECCS</b> | Consultative Council on Emergency & Critical Care Services |  |
| <b>CCT</b>    | Compulsory Competitive Tendering                           |  |
| <b>CCT</b>    | Coordinated Care Trial                                     |  |

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| <b>CCU</b>        | Critical Care Unit   |  |
| <b>CD</b>         | Census Collection District   |  |
| <b>CDP</b>        | Community Dental Programme   |  |
| <b>CDS</b>        | Community Dental Service   |  |
| <b>CEO</b>        | Chief Executive Officer  |  |
| <b>CEP</b>        | Care Evaluation Program (ACHS)   |  |
| <b>CFAO</b>       | Chief Finance & Accounting Officer   |  |
| <b>CFO</b>        | Chief Finance Officer  |  |
| <b>CHASP</b>      | Community Health Accreditation & Standards Project                                       | <a href="http://www.chapinc.org">www.chapinc.org</a>   |
| <b>CHC</b>        | Community Health Centre  |  |
| <b>CHE</b>        | Certified Health Executive (ACHSE)   |  |
| <b>CHERC</b>      | Collaborative Health Education Research Centre   | <a href="http://www.bendigohealth.org.au/About_Bendigo_Health/Academic_and_Research_Units/Collaborative_Health_Education_and_Research_Centre/index.aspx">www.bendigohealth.org.au/About_Bendigo_Health/Academic_and_Research_Units/Collaborative_Health_Education_and_Research_Centre/index.aspx</a> |
| <b>CHIPS</b>      | Commonwealth Hostel Information Payment System (the previous payment system for hostels) |  |
| <b>CHIS</b>       | Central Health Interpreter Service   | <a href="http://www.hotfrog.com.au/companies/The-Central-Health-Interpreter-Service-Inc">www.hotfrog.com.au/companies/The-Central-Health-Interpreter-Service-Inc</a>   |
| <b>CHN</b>        | Community Health Nurse   |  |
| <b>CHPE</b>       | Centre of Health Program Evaluation  | <a href="http://www.buseco.monash.edu.au/centres/che/">www.buseco.monash.edu.au/centres/che/</a>   |
| <b>CHS</b>        | Community Health Service   |  |
| <b>CIARR</b>      | Common Information Assessment & Referral Record  |  |
| <b>CIO</b>        | Chief Information Officer  |  |
| <b>CISM</b>       | Client Information Management System   |  |
| <b>CLD</b>        | Culturally & Linguistically Diverse  | <a href="http://www.diversityatwork.com.au/node/724">www.diversityatwork.com.au/node/724</a>   |
| <b>CMHS</b>       | Community Mental Health Service  |  |
| <b>CN</b>         | Charge Nurse   |  |
| <b>COAG</b>       | Council of Australian Governments  | <a href="http://www.coag.gov.au/">www.coag.gov.au/</a>   |
| <b>COTA (Vic)</b> | Council on the Ageing (Victoria)   | <a href="http://www.cotavic.org.au/">www.cotavic.org.au/</a>   |
| <b>CPA</b>        | Certified Practising Accountant  |  |

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| <b>CPD</b>    | Continuing Professional Development  |  |
| <b>CPE</b>    | Continuing Professional Education  |  |
| <b>CPI</b>    | Consumer Price Index   |  |
| <b>CQI</b>    | Continuous Quality Improvement   |  |
| <b>CRAFT</b>  | Casemix Rehabilitation and Funding Tree  |  |
| <b>CSSD</b>   | Central Sterile Supply Department  |  |
| <b>CT</b>     | Computerised Tomography (scan)   |  |
| <b>CV</b>     | Curriculum Vitae   |  |
| <b>CVA</b>    | Cerebrovascular Accident(Stroke)   |  |
| <b>CVD</b>    | Cardiovascular Disease   |  |
| <b>DAA</b>    | Dieticians Association of Australia  | <a href="http://www.daa.asn.au/">www.daa.asn.au/</a>   |
| <b>DALY</b>   | Disability Adjusted Life Years   | <a href="http://www.who.int/healthinfo/boddaly/en/">www.who.int/healthinfo/boddaly/en/</a>           |
| <b>DIV I</b>  | Registered Nurse Division 1 (includes graduates from accredited university courses as well as midwives, maternal and child health and psychiatric nurses and nurse practitioners by endorsement) |  |
| <b>DIV II</b> | Registered Nurse Division 2 (includes graduates from accredited courses in the VET sector)   |  |
| <b>DAAC</b>   | Director Acute & Aged Care   |  |
| <b>DDAAC</b>  | Deputy Director Acute & Aged Care  |  |
| <b>DFBS</b>   | Director Finance & Business Services   |  |
| <b>DHS</b>    | Department of Human Services (Victoria)  | <a href="http://hnp.dhs.vic.gov.au/wps/portal">http://hnp.dhs.vic.gov.au/wps/portal</a>              |
| <b>DHSV</b>   | Dental Health Services Victoria  | <a href="http://www.dhsv.org.au/default.asp">www.dhsv.org.au/default.asp</a>                         |
| <b>DMS</b>    | Director Medical Services  |  |
| <b>DN</b>     | District Nurse   |  |
| <b>DoHA</b>   | Department of Health & Ageing (Cwth)   | <a href="http://www.health.gov.au/">www.health.gov.au/</a>   |
| <b>DON</b>    | Director of Nursing  |  |
| <b>DPCSD</b>  | Director Primary Care & Service Development  |  |
| <b>DPMI</b>   | Diabetes Prevention Management Initiatives   | <a href="http://www.health.vic.gov.au/diabetes/dpmi.htm">www.health.vic.gov.au/diabetes/dpmi.htm</a> |
| <b>DPU</b>    | Day Procedures Unit  |  |

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|-------------------------|---|--|
| <b>DRG</b>              | Diagnosis Related Group   |  |
| <b>DRS</b>              | Doctors Reform Society  | <a href="http://www.drs.org.au/">www.drs.org.au/</a>   |
| <b>DVA</b>              | Department of Veterans Affairs                                  | <a href="http://www.dva.gov.au/">www.dva.gov.au/</a>   |
| <b>DVT</b>              | Deep Vein Thrombosis  |  |
| <b>EA</b>               | Executive Assistant   |  |
| <b>EACH</b>             | Extended Aged Care at Home Package(s)                           |  |
| <b>EACH Dementia</b>    | Extended Aged Care at Home Dementia Package(s)                  |  |
| <b>EBA</b>              | Enterprise Bargaining Agreement                                 |  |
| <b>ECT</b>              | Electroconvulsive Therapy                                       |  |
| <b>ED</b>               | Emergency Department  |  |
| <b>EDAM</b>             | Energy Data and Management                                      |  |
| <b>EDI</b>              | Electronic Data Interchange                                     |  |
| <b>EEO</b>              | Equal Employment Opportunity                                    |  |
| <b>EFT</b>              | Equivalent Full Time  |  |
| <b>EHO</b>              | Environmental Health Officer                                    |  |
| <b>ENT</b>              | Ear Nose and Throat   |  |
| <b>EPA</b>              | Environment Protection Agency                                   | <a href="http://www.epa.vic.gov.au/">www.epa.vic.gov.au/</a>   |
| <b>EPC</b>              | Enhanced Primary Care   |  |
| <b>EQuIP</b>            | Evaluation & Quality Improvement Program                        |  |
| <b>ESIS</b>             | Elective Surgery Information System                             | <a href="http://www.health.vic.gov.au/hdss/esis/index.htm">www.health.vic.gov.au/hdss/esis/index.htm</a> |
| <b>ESL</b>              | English as Second Language                                      |  |
| <b>FARREP</b>           | Family and Reproductive Rights Education Program                | <a href="http://www.health.vic.gov.au/vwhp/farrep.htm">www.health.vic.gov.au/vwhp/farrep.htm</a>         |
| <b>FASA</b>             | Funding and Service Agreement                                   |  |
| <b>FFS</b>              | Fee For Service   |  |
| <b>FMIS</b>             | Financial Management Information System                         |  |
| <b>FMP</b>              | Family Medicine Program   |  |
| <b>FOI</b>              | Freedom of Information  |  |
| <b>FRACGP<br/>FRACS</b> | Fellow of the Royal Australian College of General Practitioners |  |

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|---------------|--|--|
| <b>FTE</b>    | Full Time Equivalent                               |  |
| <b>GA</b>     | General Anaesthetic                                |  |
| <b>GOC</b>    | Gross Operating Cost                               |  |
| <b>GOE</b>    | Gross Operating Expenditure                        |  |
| <b>GP</b>     | General Practitioner                               |  |
| <b>GPV</b>    | General Practice Victoria                          | <a href="http://www.gpdv.com.au/">www.gpdv.com.au/</a>   |
| <b>GSERP</b>  | Government Sector Executive Remuneration Panel     |  |
| <b>HACC</b>   | Home and Community Care (Program)                  |  |
| <b>HACSSA</b> | Health & Community Services Staff Association      | <a href="http://www.lgcsaa.org.au/benchmarking.htm">www.lgcsaa.org.au/benchmarking.htm</a>           |
| <b>HACSU</b>  | Health & Community Services Union                  | <a href="http://www.hsuvic.asn.au">www.hsuvic.asn.au</a>   |
| <b>HAP</b>    | Hospital Access Program                            |  |
| <b>HARP</b>   | Hospital Admissions Risk Program                   | <a href="http://www.health.vic.gov.au/harp-cdm/">www.health.vic.gov.au/harp-cdm/</a>                 |
| <b>HBC</b>    | Health Benefits Council                            |  |
| <b>HEN</b>    | Home Enteral Nutrition                             | <a href="http://www.auspen.org.au/">www.auspen.org.au/</a>   |
| <b>HERRD</b>  | Health Education Rural & Remote Resources Database | <a href="http://www.ruralhealth.org.au/hcrra/index.html">www.ruralhealth.org.au/hcrra/index.html</a> |
| <b>HESTA</b>  | Health Employees Superannuation Trust Australia    | <a href="http://www.hesta.com.au/">www.hesta.com.au/</a>   |
| <b>HIC</b>    | Health Issues Centre                               | <a href="http://www.healthissuescentre.org.au/">www.healthissuescentre.org.au/</a>                   |
| <b>HIC</b>    | Health Insurance Commission                        | <a href="http://www.hic.gov.au/">www.hic.gov.au/</a>   |
| <b>HIM</b>    | Health Information Manager                         |  |
| <b>HITB</b>   | Health Industry Training Board                     | <a href="http://www.intraining.org.au/">www.intraining.org.au/</a>                                   |
| <b>HITH</b>   | Hospital in the Home                               | <a href="http://www.health.vic.gov.au/hith/index.htm">www.health.vic.gov.au/hith/index.htm</a>       |
| <b>HIV</b>    | Human Immunodeficiency Virus                       |  |
| <b>HMO</b>    | Hospital Medical Officer                           |  |
| <b>HPO</b>    | Health Promotion Officer                           |  |
| <b>HPV</b>    | Health Purchasing Victoria                         |  |
| <b>HR</b>     | Human Resources                                    |  |
| <b>HREOC</b>  | Human Rights & Equal Opportunity Commission        | <a href="http://www.hreoc.gov.au/">www.hreoc.gov.au/</a>   |

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| <b>HSA</b>                        | Health Service Agreement   |  |
| <b>HSC</b>                        | Health Services Commissioner   | <a href="http://www.health.vic.gov.au/hsc/">www.health.vic.gov.au/hsc/</a>   |
| <b>HSUV</b>                       | Health Services Union Victoria   | <a href="http://hsu.net.au/yourunion/1056496534_31428.html">http://hsu.net.au/yourunion/1056496534_31428.html</a>                                  |
| <b>HWCI</b>                       | Hospital Wide Clinical Indicators  | <a href="http://www.achs.org.au/ClinicalIndicators/">www.achs.org.au/ClinicalIndicators/</a>   |
| <b>I<sup>2</sup>T<sup>2</sup></b> | Information, Information Technology & Telecommunications (DHS IT Strategy) | <a href="http://www.dhs.vic.gov.au/ahs/archive/money/infotech.htm">www.dhs.vic.gov.au/ahs/archive/money/infotech.htm</a>                           |
| <b>IAF</b>                        | International Accreditation Forum  | <a href="http://www.iaf.nu/">www.iaf.nu/</a>   |
| <b>IC</b>                         | Infection Control  |  |
| <b>ICD</b>                        | International Classification of Diseases                                   | <a href="http://www.who.int/classifications/icd/en/">www.who.int/classifications/icd/en/</a>   |
| <b>ICU</b>                        | Intensive Care Unit  |  |
| <b>IDM</b>                        | Integrated Disease Management  |  |
| <b>IFC</b>                        | Industry Finance Committee   |  |
| <b>IFRS</b>                       | International Financial Reporting Standards                                | <a href="http://www.ato.gov.au/large/pathway.asp?pc=001/009/038">www.ato.gov.au/large/pathway.asp?pc=001/009/038</a>                               |
| <b>IFS</b>                        | Interim Funding Statement  | <a href="http://www.austlii.edu.au/au/legis/vic/consol_act/hsa1988161/s27.html">www.austlii.edu.au/au/legis/vic/consol_act/hsa1988161/s27.html</a> |
| <b>IFV</b>                        | Integrated Family Violence   | <a href="http://www.office-for-children.vic.gov.au/integrated-family-violence">www.office-for-children.vic.gov.au/integrated-family-violence</a>   |
| <b>IHF</b>                        | International Hospitals Federation   | <a href="http://www.ihf-fih.org/jsp/index.jsp">www.ihf-fih.org/jsp/index.jsp</a>   |
| <b>IM</b>                         | Information Management   |  |
| <b>IMIT</b>                       | Information Management & Information Technology                            |  |
| <b>INI</b>                        | Initial Needs Assessment   | <a href="http://www.crsaustralia.gov.au/">www.crsaustralia.gov.au/</a>   |
| <b>IR</b>                         | Industrial Relations   |  |
| <b>ISO</b>                        | International Standards Organisation                                       | <a href="http://www.iso.org/iso/home.htm">www.iso.org/iso/home.htm</a>   |
| <b>ISQua</b>                      | International Society for Quality in Health Care                           | <a href="http://www.isqua.org.au/">www.isqua.org.au/</a>   |
| <b>IT</b>                         | Information Technology   |  |
| <b>IT/IM</b>                      | Information Technology/Information Management                              |  |
| <b>IV</b>                         | Intravenous  |  |
| <b>IVF</b>                        | In-Vitro Fertilization   |  |

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| <b>JAS-ANZ</b> | Joint Accreditation System Australia New Zealand | <a href="http://www.jas-anz.com.au/">www.jas-anz.com.au/</a>   |
| <b>KPI</b>     | Key Performance Indicator                        |  |
| <b>KRA</b>     | Key Result Area                                  |  |
| <b>KSC</b>     | Key Selection Criteria                           |  |
| <b>LGA</b>     | Local Government Area                            |  |
| <b>LMO</b>     | Locum Medical Officer                            |  |
| <b>LOS</b>     | Length of Stay                                   |  |
| <b>MACON</b>   | Ministerial Advisory Committee on Nursing        |  |
| <b>MAS</b>     | Metropolitan Ambulance Service                   | <a href="http://www.ambulance-vic.com.au/">www.ambulance-vic.com.au/</a>   |
| <b>MAV</b>     | Municipal Association of Victoria                | <a href="http://www.mav.asn.au/">www.mav.asn.au/</a>   |
| <b>MBS</b>     | Medical Benefits Schedule                        | <a href="http://www.dva.gov.au/health/provider_fees/lmofees.htm">www.dva.gov.au/health/provider_fees/lmofees.htm</a>   |
| <b>MBV</b>     | Medical Board of Victoria                        | <a href="http://www.betterhealth.vic.gov.au/bhcv2/bhcarticles.nsf/pages/Medical_Practitioners_Board_of_Victoria?OpenDocument">www.betterhealth.vic.gov.au/bhcv2/bhcarticles.nsf/pages/Medical_Practitioners_Board_of_Victoria?OpenDocument</a> |
| <b>MFESB</b>   | Metropolitan Fire & Emergency Service Board      | <a href="http://www.mfb.vic.gov.au/">www.mfb.vic.gov.au/</a>   |
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| <b>MHA</b>     | Master of Health Administration                  |  |
| <b>MHS</b>     | Mental Health Service                            | <a href="http://www.health.vic.gov.au/mentalhealth/">www.health.vic.gov.au/mentalhealth/</a>   |
| <b>MHSC</b>    | Master Health Science                            |  |
| <b>MICA</b>    | Mobile Intensive Care Ambulance                  |  |
| <b>MIS</b>     | Management Information System                    |  |
| <b>MJA</b>     | Medical Journal of Australia                     | <a href="http://www.mja.com.au">www.mja.com.au</a>   |
| <b>MO</b>      | Medical Officer                                  |  |
| <b>MOU</b>     | Memorandum of Understanding                      |  |
| <b>MPB</b>     | Medical Practitioners Board                      | <a href="http://medicalboardvic.org.au/">http://medicalboardvic.org.au/</a>  |
| <b>MPS</b>     | Multi Purpose Service                            |  |
| <b>MRA</b>     | Medical Records Administrator                    |  |
| <b>MRI</b>     | Magnetic Resonance Imaging                       |  |
| <b>MRSA</b>    | Methicillin-Resistant Staphylococcus Aureus      |  |

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| <b>MRP</b>   | Management Residency Program (ACHSE)   |  |
| <b>MSA</b>   | Medical Scientists' Association  | <a href="http://www.msav.org.au/">www.msav.org.au/</a>   |
| <b>MSAC</b>  | Medicare Services Advisory Committee<br>(replaced the Australian Health Technology Advisory Committee) | <a href="http://www.msac.gov.au/">www.msac.gov.au/</a>   |
| <b>MSAT</b>  | Medical Services Appeals Tribunal  |  |
| <b>MSDS</b>  | Material Safety Data Sheets  | <a href="http://www.msds.com.au/">www.msds.com.au/</a>   |
| <b>NARI</b>  | National Ageing Research Institute   | <a href="http://www.mednwh.unimelb.edu.au/">www.mednwh.unimelb.edu.au/</a>   |
| <b>NBV</b>   | Nurses Board Victoria  | <a href="http://www.nbv.org.au">www.nbv.org.au</a>   |
| <b>NCCH</b>  | National Centre of Classification in Health  | <a href="http://nis-web.fhs.usyd.edu.au/ncch_new/">http://nis-web.fhs.usyd.edu.au/ncch_new/</a>                                    |
| <b>NCEPH</b> | National Centre for Epidemiology & Population Health   | <a href="http://nceph.anu.edu.au/">http://nceph.anu.edu.au/</a>  |
| <b>NDHP</b>  | National Demonstration Hospitals Program   |  |
| <b>NESB</b>  | Non-English Speaking Background (now more commonly called Culturally & Linguistically Diverse)         |  |
| <b>NGO</b>   | Non-Government Organisation  |  |
| <b>NH</b>    | Nursing Home   |  |
| <b>NHDC</b>  | National Health Data Committee   |  |
| <b>NHPA</b>  | National Health Priority Areas   | <a href="http://www.aihw.gov.au/nhpa/index.cfm">www.aihw.gov.au/nhpa/index.cfm</a>   |
| <b>NHPS</b>  | Nursing Home Payment System (the previous payment system for nursing homes)                            |  |
| <b>NHS</b>   | National Health System (UK)  | <a href="http://www.nhs.uk">www.nhs.uk</a>   |
| <b>NHT</b>   | Nursing Home Type (Patient)  |  |
| <b>NICU</b>  | Neo-natal Intensive Care Unit  |  |
| <b>NIDS</b>  | National Illicit Drug Strategy   | <a href="http://www.nationaldrugstrategy.gov.au">www.nationaldrugstrategy.gov.au</a>   |
| <b>NRHA</b>  | National Rural Health Alliance   | <a href="http://nrha.ruralhealth.org.au">http://nrha.ruralhealth.org.au</a>  |
| <b>NSMHS</b> | National Standards for Mental Health Services  | <a href="http://www.mhca.org.au/Resources/NationalStandards/index.html">www.mhca.org.au/Resources/NationalStandards/index.html</a> |
| <b>NSP</b>   | Needle Syringe Program   | <a href="http://www.health.vic.gov.au/drugservices/services/needle.htm">www.health.vic.gov.au/drugservices/services/needle.htm</a> |
| <b>NUM</b>   | Nurse Unit Manager   |  |

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| <b>OAA</b>       | Optometrists Association Australia             | <a href="http://www.optometrists.asn.au">www.optometrists.asn.au</a>   |
| <b>OH&amp;S</b>  | Occupation Health & Safety                     |  |
| <b>OPA</b>       | Office of the Public Advocate                  | <a href="http://www.publicadvocate.vic.gov.au/">www.publicadvocate.vic.gov.au/</a>   |
| <b>OR</b>        | Operating Room                                 |  |
| <b>OT</b>        | Occupational Therapist                         |  |
| <b>OTA (Vic)</b> | OT Australia – Victoria                        | <a href="http://www.otausvic.com.au/">www.otausvic.com.au/</a>   |
| <b>OTD</b>       | Overseas Trained Doctor                        |  |
| <b>PA</b>        | Personal Assistant                             |  |
| <b>PAC</b>       | Post Acute Care                                |  |
| <b>PACS</b>      | Personal Alarm Call System                     |  |
| <b>PADP</b>      | Program of Aids for Disabled People            |  |
| <b>PBS</b>       | Pharmaceutical Benefits Scheme                 |  |
| <b>PC</b>        | Primary Care                                   |  |
| <b>PCA</b>       | Personal Care Attendant                        |  |
| <b>PCC</b>       | Primary Care Committee                         |  |
| <b>PCP</b>       | Primary Care Partnerships                      | <a href="http://www.health.vic.gov.au/pcps/">www.health.vic.gov.au/pcps/</a>   |
| <b>PCW</b>       | Personal Care Workers                          |  |
| <b>PD</b>        | Position Description                           |  |
| <b>PDR</b>       | Professional Development and Review            |  |
| <b>PDRS</b>      | Psychiatric Disability Residential Service     |  |
| <b>PDSA</b>      | Psychiatric Disability Service Assistance      |  |
| <b>PET</b>       | Positron Emission Tomography                   |  |
| <b>PGATT</b>     | Psychogeriatric Assessment & Treatment Team    |  |
| <b>PHAV</b>      | Private Hospitals Association of Victoria      | <a href="http://www.apha.org.au">www.apha.org.au</a>   |
| <b>PHC</b>       | Primary Healthcare                             | <a href="http://www.primaryhealthcare.com.au">www.primaryhealthcare.com.au</a>   |
| <b>PIC</b>       | Poisons Information Centre                     |  |
| <b>PIP</b>       | Practice Incentives Program (General Practice) | <a href="http://www.medicareaustralia.gov.au/provider/incentives/pip/index.shtml">www.medicareaustralia.gov.au/provider/incentives/pip/index.shtml</a> |
| <b>PMI</b>       | Patient Master Index                           |  |

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| <b>PSA</b>     | Pharmaceutical Society of Australia                                      | <a href="http://www.psa.org.au/">www.psa.org.au/</a>                               |
| <b>PSB</b>     | Public Service Board   |  |
| <b>PWID</b>    | People Who Inject Drugs  |  |
| <b>QA</b>      | Quality Assurance  |  |
| <b>QACR</b>    | Quality Assurance & Clinical Review                                      |  |
| <b>QALY</b>    | Quality Adjusted Life Year   |  |
| <b>QIC</b>     | Quality Improvement Council  |  |
| <b>QICSA</b>   | Quality Improvement & Community Services Accreditation                   | <a href="http://www.latrobe.edu.au/aipc/qicsa/">www.latrobe.edu.au/aipc/qicsa/</a> |
| <b>QIPPS</b>   | Quality Improvement Program Planning System                              |  |
| <b>QM</b>      | Quality Manager  |  |
| <b>R&amp;D</b> | Research & Development   |  |
| <b>RACGP</b>   | Royal Australian College of General Practitioners                        | <a href="http://www.racgp.org.au/">www.racgp.org.au/</a>                           |
| <b>RACMA</b>   | Royal Australian College of Medical Administrators                       | <a href="http://www.racma.edu.au/">www.racma.edu.au/</a>                           |
| <b>RACP</b>    | Royal Australasian College of Physicians                                 | <a href="http://www.racp.edu.au/">www.racp.edu.au/</a>                             |
| <b>RACR</b>    | Royal Australasian College of Radiologists                               | <a href="http://www.ranzcr.edu.au/">www.ranzcr.edu.au/</a>                         |
| <b>RACS</b>    | Royal Australian College of Surgeons                                     | <a href="http://www.surgeons.org">www.surgeons.org</a>                             |
| <b>RAMUS</b>   | Rural Australian Medical Undergraduate Scheme                            |  |
| <b>RANZCP</b>  | Royal Australian New Zealand College of Psychiatry                       | <a href="http://www.ranzcp.org/">www.ranzcp.org/</a>                               |
| <b>RANZCOG</b> | Royal Australian & New Zealand College of Obstetricians & Gynaecologists | <a href="http://www.ranzcog.edu.au/">www.ranzcog.edu.au/</a>                       |
| <b>RARA</b>    | Rural and Remote Area Classification System                              |  |
| <b>RAV</b>     | Rural Ambulance Victoria   | <a href="http://www.rav.vic.gov.au/">www.rav.vic.gov.au/</a>                       |
| <b>RCNA</b>    | Royal College of Nursing Australia                                       | <a href="http://www.rcna.org.au/site/">www.rcna.org.au/site/</a>                   |
| <b>RCS</b>     | Resident Classification Scale  |  |
| <b>RDAA</b>    | Rural Doctors Association of Australia                                   | <a href="http://www.rdaa.com.au/">www.rdaa.com.au/</a>                             |
| <b>RDVAV</b>   | Rural Doctors Association of Victoria                                    | <a href="http://www.rdav.com.au/">www.rdav.com.au/</a>                             |

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| <b>RDNS</b>   | Royal District Nursing Service  | <a href="http://www.rdns.com.au/">www.rdns.com.au/</a>   |
| <b>RDO</b>    | Rostered Day Off  |  |
| <b>RDTP</b>   | Rural Doctors Training Program  |  |
| <b>RFDS</b>   | Royal Flying Doctor Service   | <a href="http://www.flyingdoctor.net/">www.flyingdoctor.net/</a>   |
| <b>RMO</b>    | Resident Medical Officer (now HMO)  |  |
| <b>RN</b>     | Registered Nurse  |  |
| <b>ROI</b>    | Return on Investment  |  |
| <b>RWAV</b>   | Rural Workforce Agency Victoria   | <a href="http://www.rwav.com.au/">www.rwav.com.au/</a>   |
| <b>SA</b>     | Standards Australia   | <a href="http://www.standards.com.au/">www.standards.com.au/</a>   |
| <b>SARRCH</b> | Services for Australian Rural & Remote Allied Health  | <a href="http://www.sarrah.org.au/site/index.cfm">www.sarrah.org.au/site/index.cfm</a>   |
| <b>SCoTT</b>  | Service Coordination Template Tools   | <a href="http://www.connectingcare.com/forms/tools.asp">www.connectingcare.com/forms/tools.asp</a>                               |
| <b>SDS</b>    | School Dental Service   | <a href="http://www.dhsv.org.au">www.dhsv.org.au</a>   |
| <b>SHPA</b>   | Society of Hospital Pharmacists of Australia  | <a href="http://www.shpa.org.au/">www.shpa.org.au/</a>   |
| <b>SIP</b>    | Service Incentive Payments  |  |
| <b>SMO</b>    | Senior (or Sessional) Medical Officer   |  |
| <b>SOP</b>    | Standard Operating Procedure  |  |
| <b>SPA</b>    | Speech Pathology Association  | <a href="http://www.speechpathologyaustralia.org.au">www.speechpathologyaustralia.org.au</a>                                     |
| <b>SPARC</b>  | System for the Payment of Aged Residential Care (the current payment system for residential care) |  |
| <b>SPF</b>    | Special/Specific Purposes Fund  |  |
| <b>SRHS</b>   | Small Rural Health Services   | <a href="http://www.health.vic.gov.au/ruralhealth/hservices/small.htm">www.health.vic.gov.au/ruralhealth/hservices/small.htm</a> |
| <b>SRS</b>    | Special Residential Services  |  |
| <b>SSB</b>    | State Superannuation Board  |  |
| <b>STI</b>    | Sexually Transmitted Infection  |  |
| <b>STD</b>    | Survival to Discharge   |  |
| <b>STD</b>    | Sexually Transmitted Disease (now STI)  |  |
| <b>TAC</b>    | Transport Accident Commission   | <a href="http://www.tac.vic.gov.au">www.tac.vic.gov.au</a>   |
| <b>TCM</b>    | Traditional Chinese Medicine  |  |

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| <b>TCP</b>    | Transition Care Place(s)                                      |  |
| <b>TGA</b>    | Therapeutic Goods Administration                              | <a href="http://www.tga.gov.au/">www.tga.gov.au/</a>   |
| <b>TIS</b>    | Telephone Interpreter Services                                |  |
| <b>TQI</b>    | Total Quality Improvement                                     |  |
| <b>TQM</b>    | Total Quality Management                                      |  |
| <b>UM</b>     | Unit Manager  |  |
| <b>UR</b>     | Unit Record   |  |
| <b>VAADA</b>  | Victorian Alcohol And Drugs Association                       | <a href="http://www.vaada.org.au/">www.vaada.org.au/</a>   |
| <b>VACCHO</b> | Victorian Aboriginal Community Controlled Health Organisation | <a href="http://www.vaccho.org.au/">www.vaccho.org.au/</a>   |
| <b>VACP</b>   | Victims Assistance Counselling Program                        |  |
| <b>VACS</b>   | Victorian Ambulatory Classification System                    |  |
| <b>VAED</b>   | Victorian Admitted Episode Database (formerly VIMD)           | <a href="http://www.health.vic.gov.au/hdss/vaed/index.htm">www.health.vic.gov.au/hdss/vaed/index.htm</a>                 |
| <b>VAGO</b>   | Victorian Auditor General's Office                            | <a href="http://www.audit.vic.gov.au/">www.audit.vic.gov.au/</a>   |
| <b>VAHPA</b>  | Victorian Allied Health Professionals Alliance                |  |
| <b>VARC</b>   | Victorian Accident Rehabilitation Council                     |  |
| <b>VATGP</b>  | Victorian Advanced Training in General Practice               |  |
| <b>VCOSS</b>  | Victorian Council of Social Services                          | <a href="http://www.vcooss.org.au/">www.vcooss.org.au/</a>   |
| <b>VECCI</b>  | Victorian Employers Chamber of Commerce & Industry            | <a href="http://www.vecci.org.au/">www.vecci.org.au/</a>   |
| <b>VEMD</b>   | Victorian Emergency Minimum Dataset                           | <a href="http://www.health.vic.gov.au/hdss/vemd/index.htm">www.health.vic.gov.au/hdss/vemd/index.htm</a>                 |
| <b>VHA</b>    | Victorian Healthcare Association                              | <a href="http://www.vha.org.au/">www.vha.org.au/</a>   |
| <b>VHIA</b>   | Victorian Hospitals Industrial Association                    | <a href="http://www.vhia.com.au/">www.vhia.com.au/</a>   |
| <b>VIMD</b>   | Victorian Inpatient Minimum Dataset (now VAED)                | <a href="http://www.dhs.vic.gov.au/ahs/archive/vemd98manual/1.htm">www.dhs.vic.gov.au/ahs/archive/vemd98manual/1.htm</a> |
| <b>VMIA</b>   | Victorian Managed Insurance Authority                         | <a href="http://www.vmia.vic.gov.au">www.vmia.vic.gov.au</a>   |
| <b>VMO</b>    | Visiting Medical Officer                                      |  |
| <b>VNC</b>    | Victorian Nursing Council (now NBV)                           |  |
| <b>VPSA</b>   | Victorian Public Service Association                          |  |
| <b>VPTAS</b>  | Victorian Patient Transport Assistance                        | <a href="http://www.health.vic.gov.au/ruralhealth/aservices/vptas">www.health.vic.gov.au/ruralhealth/aservices/vptas</a> |

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|              | Scheme   | <a href="#">.htm</a>   |
| <b>VRE</b>   | Vancomycin Resistant Enterococci   |  |
| <b>VQC</b>   | Victorian Quality Council  | <a href="http://www.health.vic.gov.au/qualitycouncil/">www.health.vic.gov.au/qualitycouncil/</a> |
| <b>VRHSS</b> | Victorian Rural Human Services Strategy  | <a href="http://www.dhs.vic.gov.au/vrhss/">www.dhs.vic.gov.au/vrhss/</a>                         |
| <b>VTHC</b>  | Victorian Trades Hall Council  | <a href="http://www.vthc.org.au/">www.vthc.org.au/</a>   |
| <b>VURCH</b> | Victorian Universities Rural Health Consortium   |  |
| <b>WHO</b>   | World Health Organisation  | <a href="http://www.who.int/en/">www.who.int/en/</a>   |
| <b>WIES</b>  | Weighted Inlier Equivalent Separation  |  |
| <b>WONCA</b> | World Organisation of National Colleges, Academics, and Academic Associations of General Practitioners/Family Physicians |  |
| <b>YTD</b>   | Year to Date   |  |