

health

Department of Health

Contemporary Issues in Governance

VHA Governance and Service Quality Conference
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Outline of presentation

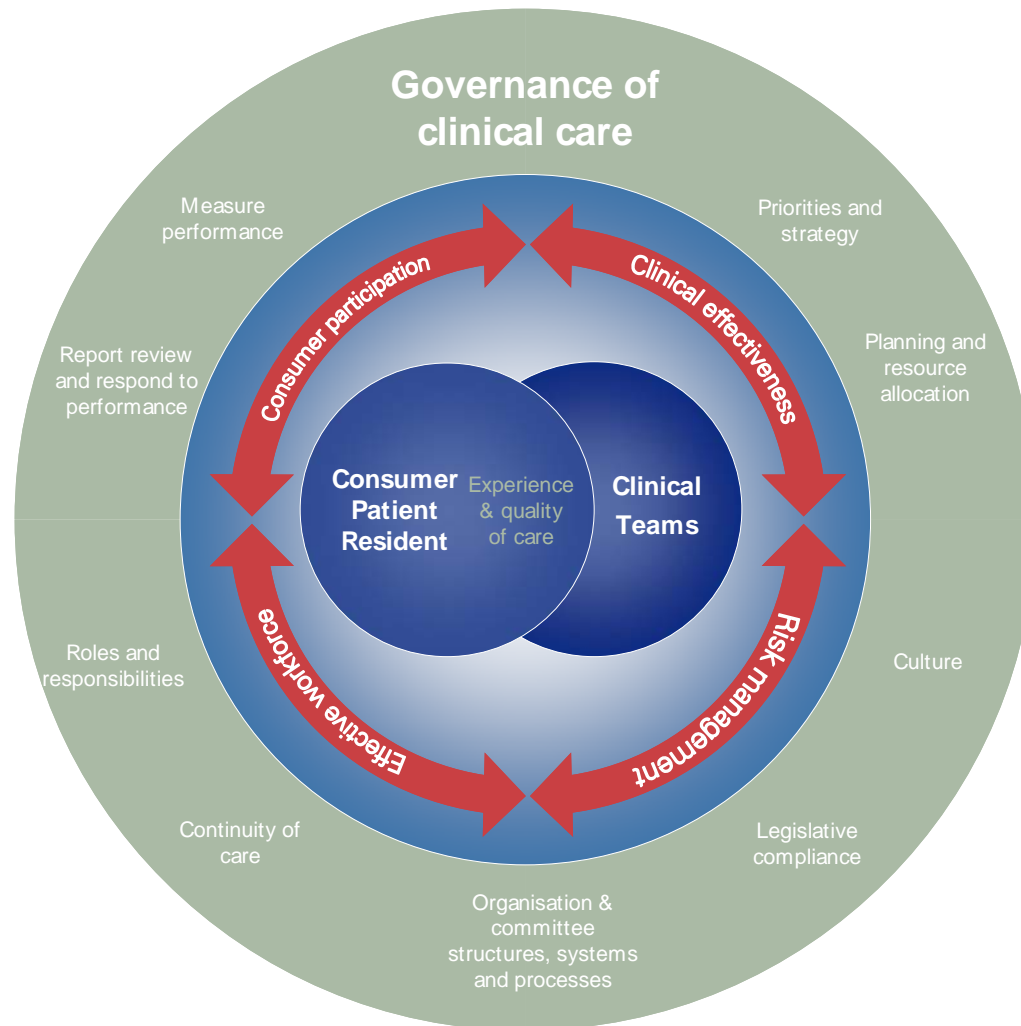
- Victorian governance model
- Clinical and service governance
- COAG agreement on Health Reform
- Role of Medicare Locals



Victorian Governance Model

- History of independent and local management of health services
- Devolved governance model has facilitated local innovation and delivered efficient services
- Put simply – governance has these elements
 - Strategy setting
 - Compliance/risk management
 - oversight of performance/delivery of results
 - Selection & support of CEO
- Providers of services are accountable for the safety and quality of patient care

Clinical Governance Policy Framework



Tools to assist with implementation

- Distributed organisational readiness checklist and an outline of roles and responsibilities
- Clinician engagement program
- Consumer engagement policy

Organisational readiness checklist



This checklist is a tool to assist organisations to review their operational capacity against the generic structural and process elements essential to achieving effective clinical governance. Please tick appropriate box and add comments as appropriate.

	Yes	No	Notes	Review date
Senior management commitment				
Senior management is committed to clinical governance.	<input type="checkbox"/>	<input type="checkbox"/>		
Senior management has approved the organisation's clinical governance policy and procedures.	<input type="checkbox"/>	<input type="checkbox"/>		
Appropriate resources are allocated to support clinical governance.	<input type="checkbox"/>	<input type="checkbox"/>		
Senior management has established a governance reporting and monitoring requirement on the application of clinical governance.	<input type="checkbox"/>	<input type="checkbox"/>		
The organisation provides advice to consumers/carers about the clinical governance policy.	<input type="checkbox"/>	<input type="checkbox"/>		
Training requirements are determined and scheduled.	<input type="checkbox"/>	<input type="checkbox"/>		
Clinical governance policy				
A clinical governance policy has been developed by management and staff and signed by the chief executive officer, in line with the Victorian clinical governance policy framework.	<input type="checkbox"/>	<input type="checkbox"/>		
The policy aligns and directs other operational policies and the organisation's strategic objectives.	<input type="checkbox"/>	<input type="checkbox"/>		
The policy has been communicated to all staff.	<input type="checkbox"/>	<input type="checkbox"/>		
The policy is reviewed periodically.	<input type="checkbox"/>	<input type="checkbox"/>		
Clinical governance - operational management				
Responsibility for clinical governance has been assigned.	<input type="checkbox"/>	<input type="checkbox"/>		
The roles and responsibilities of staff involved in clinical governance are clearly documented and communicated within the organisation.	<input type="checkbox"/>	<input type="checkbox"/>		
The organisation has developed a performance monitoring tool to assess its requirements against the policy.	<input type="checkbox"/>	<input type="checkbox"/>		
Safety and quality committee				
A safety and quality committee has been established or, for small rural health services, included as a standing agenda item for an existing committee.	<input type="checkbox"/>	<input type="checkbox"/>		
The terms of reference and membership of the safety and quality committee are clearly defined and communicated.	<input type="checkbox"/>	<input type="checkbox"/>		
Staff and management understand the function of the safety and quality committee.	<input type="checkbox"/>	<input type="checkbox"/>		
The safety and quality committee includes senior clinical representation from across the organisation.	<input type="checkbox"/>	<input type="checkbox"/>		



Clinical governance in Community Health

- Board of Management Reporting
- Consumer participation
- Clinical leadership
- Clinical supervision
- Clinical indicators
- Risk management
- Credentialing and Scope of Practice
- Service review
- Model policies

Data integrity

- Accurate data is critical
- Boards are accountable for data accuracy:
 - role of Audit Committee
 - data accuracy to be subject to appropriate controls





Earned autonomy

- How do we ensure boards are working effectively and managing appropriately?
- The department is responsible for:
 - monitoring
 - data analysis
 - relationship management
- Balance between oversight and autonomy

National Health Reform

- Health reform agreement reached on 20 April 2010
- Agreed governance arrangements similar to Victorian model
- LHNs will manage hospitals
- Medicare Locals to improve access to primary health care and drive integration





It is proposed that Medicare Locals will:

- Improve access via collaboration of practitioners and services
- Facilitate allied health support for chronic care patients of GPs
- Respond to service gaps
- Work with LHNs to get better transitions between services
- Deliver health promotion and prevention programs
- Population level planning and potential fund-holding

Our response to Medicare Locals

- Must be new and independent entities
- Build on partnerships between primary health and other services
- Work closely with LHNs
- Focus on coordination & support



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Conclusion