

# Healthsmart Clinical governance

Sharon Read

Western Region Health Centre

# Agenda:

- What is Health SMART *CIMS*?
- CIMS and clinical governance
- HealthSMART preparation,
  - Organizational Business rules
  - Team Business rules
- Implementation
  - Change management
- Limitations/reflections
- Summary

# What is HealthSMART?

DHS managed electronic Client information Management system (CIMS):

- Appointments
- Registration/referrals
- Client Record including case notes
- Data reporting

Central/off-site data storage.

# Clinical governance

Improve quality of care and reduce risks by:

- Increased knowledge to inform decision making re service provision.
- More potential to coordinate care across programs/services
- Better management and clinical monitoring of service provision

# Governance

- Organizational business rules

Security

Consent, initially and ongoing

Corrections

Signatories

Alerts

Referral

# Team Business rules

- Business process's, e.g.: diagrams of who does what for client from referral to closure of episode.
- Intake
- Episodes
- Care Plans
- SCTT

# Functionality

- Client diaries
- Service provider diary
- Client registrations
- Health record
- Billing
- Discharge summary's

# Implementation

- Internal business meetings,  
Steering Committee and User group
- Business rules meetings,  
Program specific
- Training  
16 hours per person

# Limitations

Security

Alerts

Function of program

Episodes set up

# Summary

- Timeframe, 3/12
- Organizational value
  - Reporting
  - Planning
  - Quality CMS
- Work to be done
  - Improve business process's
  - Functional changes to system