

Push & Pull of Policy & Practice

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Bridge the Policy—Practice Gap

1. Choose collective Service & System areas
2. All engaged, shared direction
 - Repetitive - bring together: professional, politics, performance
 - Broker shared direction
 - Formally sign to show commitment 'up front'
3. Local commitment is key
 - Accountability enhanced not weakened
 - Differentiate 'Reps' and 'Experts'
 - Reps make decisions by Consensus, not 'voting'
4. Seek Government support after sector support

Reform Agenda

1. Population Focus
2. Health Targets
3. Performance Arrangements
4. Collective Effort - Value for Money
5. PHO Performance Programme (example)
6. Take home messages

1. Population Focus

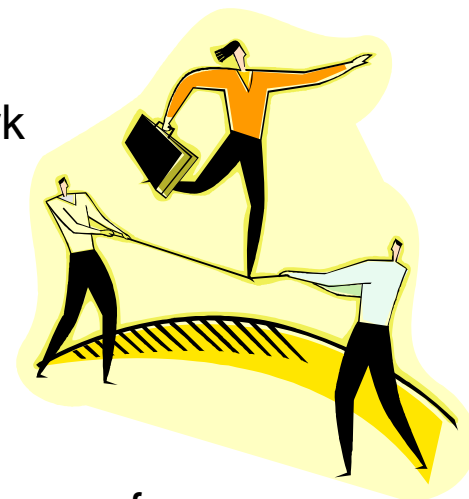
- DHBs Accountable for services for their population
 - Service Coverage (minima) defined
 - Local Prioritisation, Local Innovation
 - Local Provider relationships
- DHB Funded for their population
 - Demographics, Inflation, Technology, Dispersion
 - DHB of Domicile pays
 - No second cheque book
- Collective Activity
 - Grows where needed as result of the devolved model
- Ownership

2. Health Targets 2007/08

- ↑ Immunisation coverage
- ↑ Elective services
- ↓ Ambulatory sensitive (avoidable) hospitalisations
- ↑ Diabetes services
- ↑ Nutrition
- ↓ Obesity
- ↓ Percentage of Vote:Health spent on Ministry of Health
- ↑ Oral health
- ↓ Cancer waiting times
- ↑ Mental health services
- ↑ Physical activity
- ↓ Harm from tobacco use

3. Performance Arrangements

- DHBs Report to Minister & Parliament
 - Delivery for Population & Use of Public Funds
- DHB Accountability Documents
 - Minister's Letter of Expectations
 - Service Coverage, Operating Policy Framework
 - District Strategic Plan 3 yrs plus 2
 - District Annual Plan 1yr plus 2
 - Annual Report
- Providers Incentivised
 - Local Contracts
 - Incentives for service and appropriate population performance
- DHB Balance Sheet carries the net result

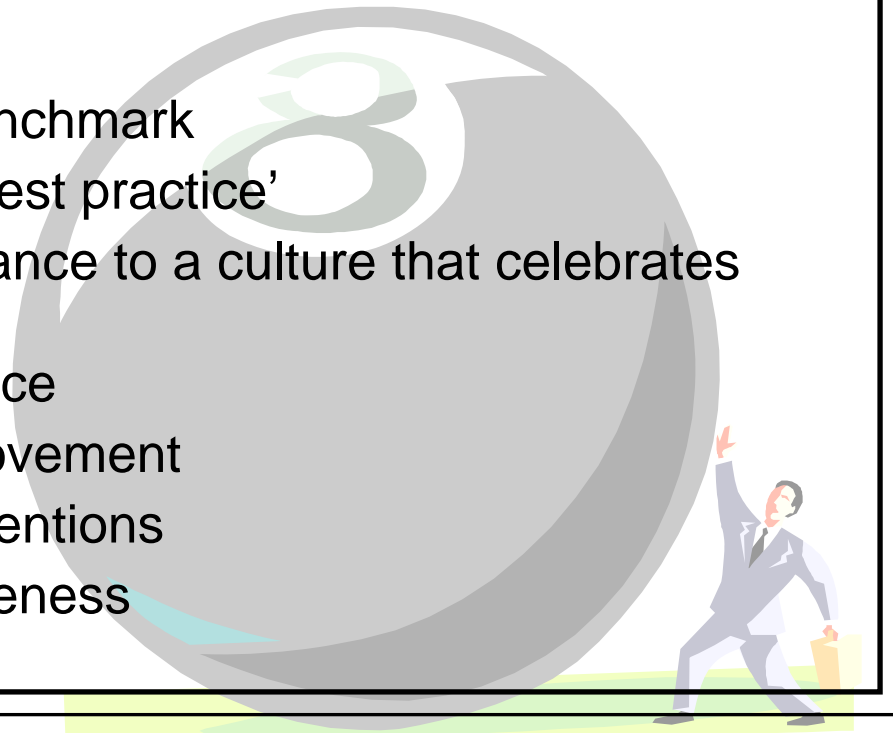


4. Collective Effort

VIM Value for Money

Outcomes Sought

- Sharing, maximising success
- DHBs collectively agree to benchmark
- DHBs subscribe to move to 'best practice'
- Moving from a culture of tolerance to a culture that celebrates performance
- Incentives for good performance
- Process of performance improvement
- Quantification of known interventions
- Measures of outcome effectiveness





5. Example

PHO Performance Programme

The PHO Performance Programme is an example of sector engagement and shared direction, before seeking Government support



6. Take Home Messages

- Sector Leadership
 - Don't wait for the Centre/Government
 - Engage widely and gain sector support
 - Timing, be repetitive
- Sell the Business case
- Strong Advisory Group
 - Clinical and business aspects
- Voluntary participation
 - Entry, progression

