



Victorian Healthcare Association

Clinical Governance In Community Health

Project Update

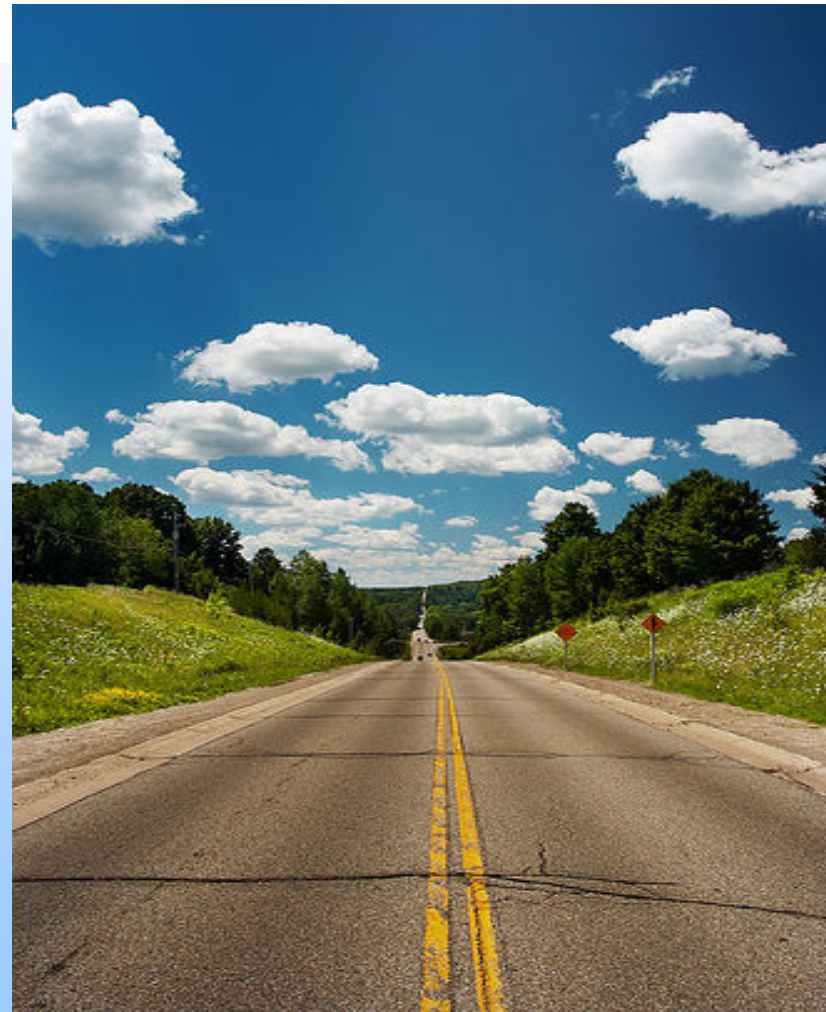
Alison Brown

VHA Clinical Governance Project Manager

Clinical Indicators



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VHA Clinical Indicator Working Group



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Currently developing:

- Draft care planning
- Draft diabetes indicators

Investigating:

- Quality of Life measures
- Self management/self efficacy

Not in scope

- Discipline specific/condition specific

Other Clinical Indicator Work



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- National Health Performance Committee
- AIHW – Australian Health Care Agreements
- DHS

Trakcare/ISoft

Draft Care Plan Indicators



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Sector Issues:

- SCOTT care coordination planning vs self management care plan
 - Consumer goals vs Professional goals
 - Client review of goals
- Treatment plan vs care plan
- Data retrieval issues

Diabetes Indicators



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Draft

- Diabetes Care Review/Annual Cycle of Care
- Timeliness of Diabetes Education
- GP Communication

? Future

- Diabetes Best Practice
- Recording of HBa1c level
- Communication from CH to GP
- Consumer understanding of management guidelines

Investigating Outcome Indicators



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Quality of Life Indicators

Why

- ? Indicator of effectiveness
- Comparisons of different interventions
- Individual information that may assist care planning
- Client self rating consistent with self management approach

Quality of Life Measures



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Options for indicators

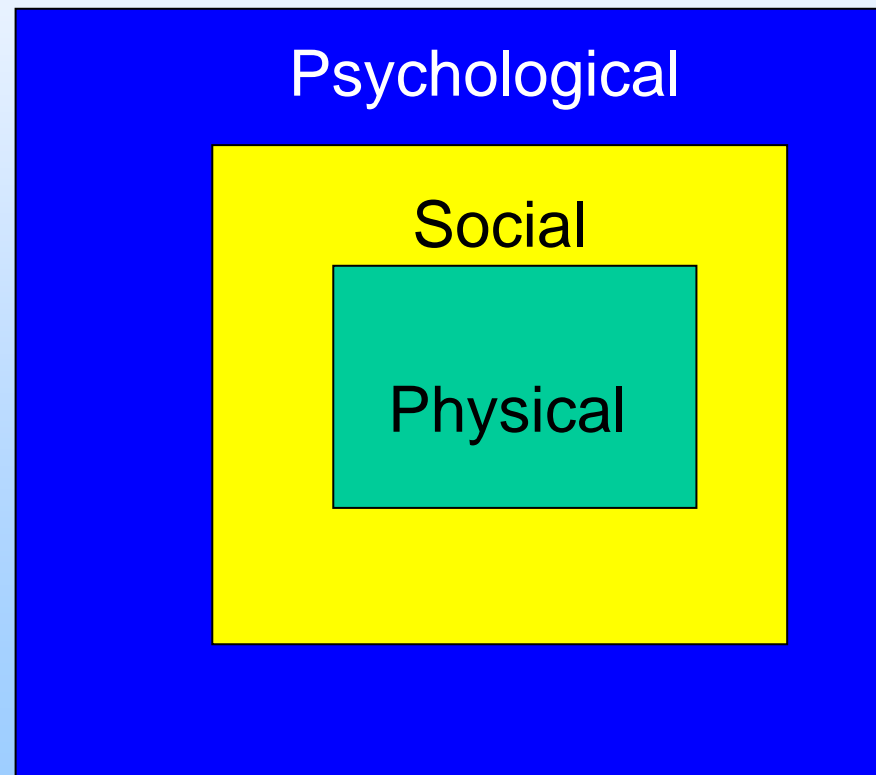
- Quality of Life (WHOQOL)
- Health Related Quality of Life (SF36, AQOL)
- Condition/Disease Specific Health Related QoL (cancer, arthritis, depression, ADL)
- Health Status

People with poor health status can report high quality of life

Health Related Quality of Life



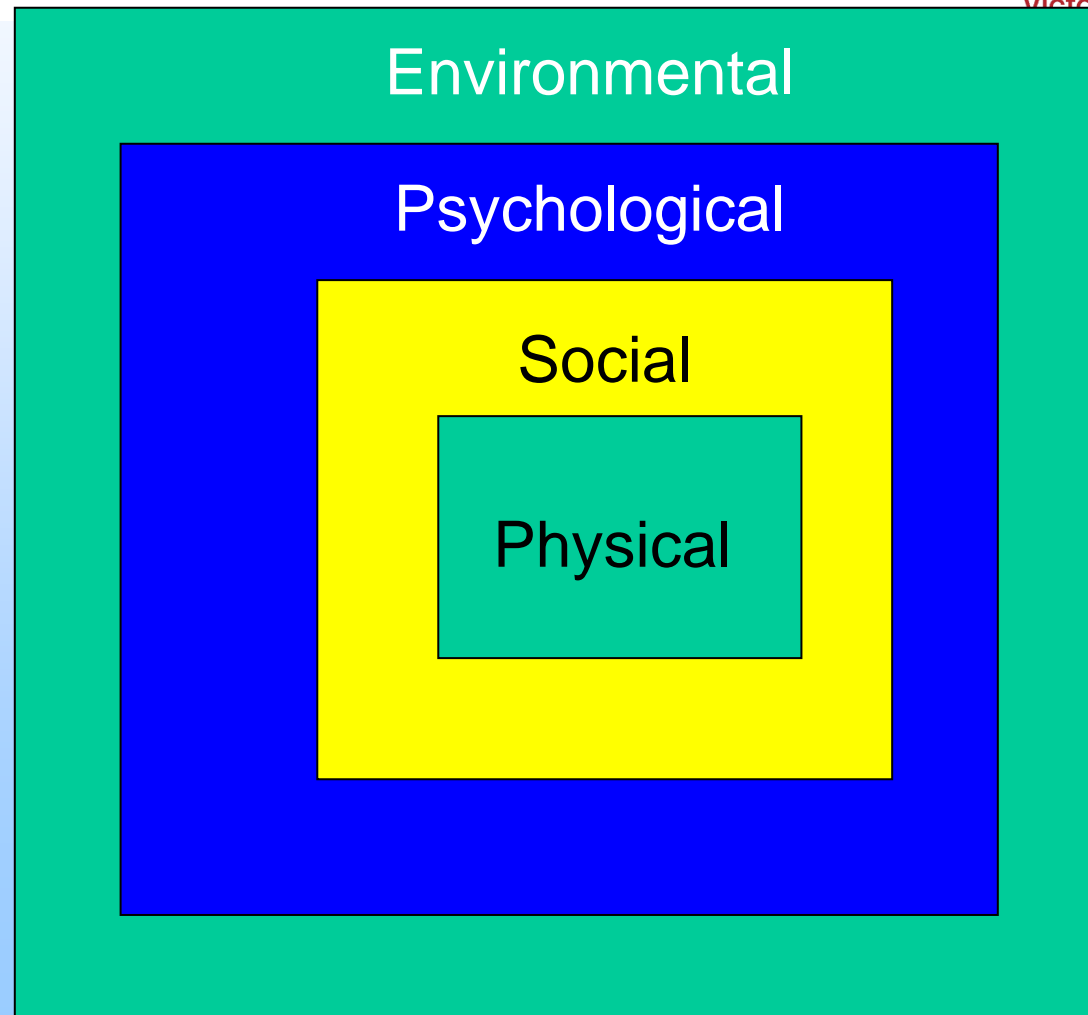
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Quality of Life



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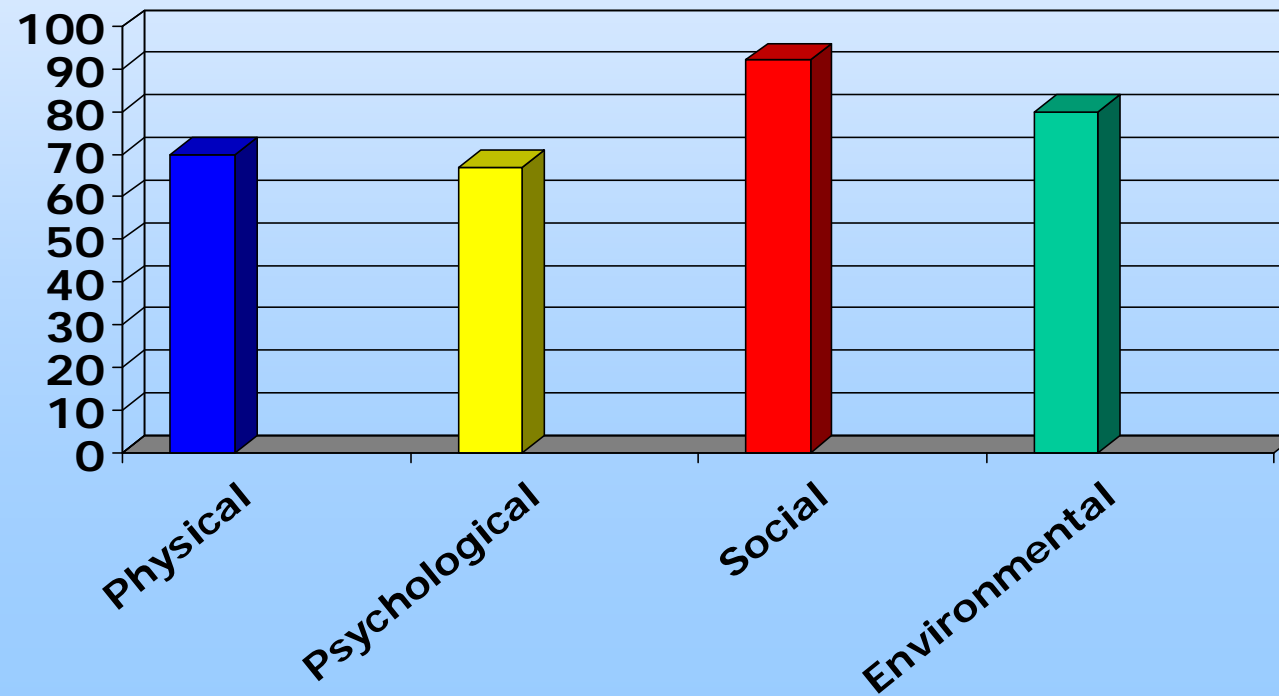


WHO QoL



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Jane Smith: Diabetes

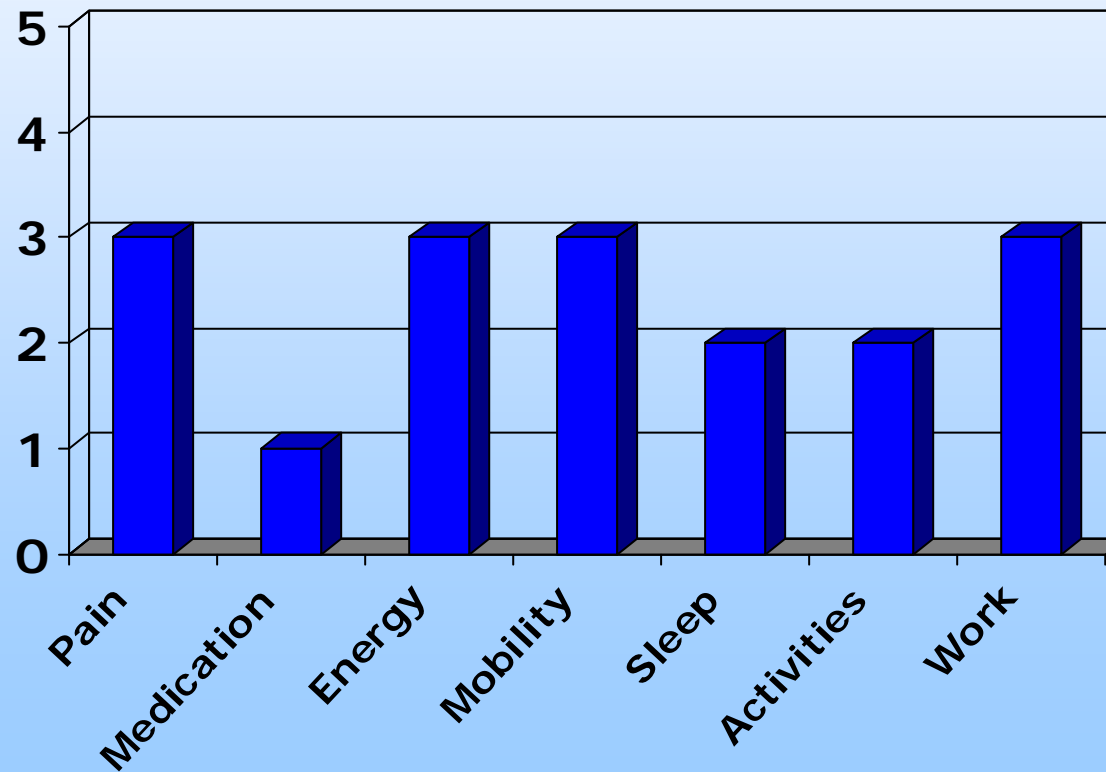


WHO QoL



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Jane Smith: Physical Domain



Health Related Quality of Life



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All similar on psychometric properties.

Need:

- Generic and sensitive
- Cheap
- Translations/cultural
- Value at program and individual level
- Ease of data interpretation (clinical significance)

Clinical Risk Management



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VHA/VMIA Clinical Risk Management Training

- Commencing July in City, Shepparton, Traralgon and Ararat
- 2 days for program managers and quality coordinators
- Expressions of interest training@vmia.vic.gov.au

DHS Incident System



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Anticipated project timelines

- Data dictionary for incident, OHS, consumer feedback & complaints mid 2008
- Limited Pilot in 2009
- Statewide Implementation 2010

Credentialling and Scope of Practice



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- Continuing work on credentialling forms with HR network
- Further work identified in defining the scope of practice (intake, cross sector program, OT, counselling from an organisational perspective)

Future Directions



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Areas left to be completed

- Clinical Indicators
- Clinical Leadership

Sustainability

- Training for Managers/Boards
- Accreditation evidence standards

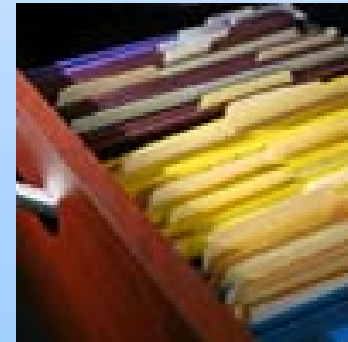
Future Directions



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New Work for 2008/09

- Informed Consent for Treatment
- Clinical Documentation Guidelines



Key Result Areas



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Board of Management	
Clinical Risk	<ul style="list-style-type: none"> Clinical Audits P & P Clinical Incident Management P&Ps Service Triaging Guidelines
Clinical Effectiveness	<ul style="list-style-type: none"> Evaluation tools/outcome measures Clinical Guidelines Credentialling
Data Management	<ul style="list-style-type: none"> Complaints/Clinical Incident Data Management
Performance Management	<ul style="list-style-type: none"> Position Descriptions Peer Review Supervision Performance Appraisal Policy & Procedures
Education & Training	<ul style="list-style-type: none"> Professional Development P&Ps
Consumer & Community Involvement	<ul style="list-style-type: none"> Consumer & Community Participation P&P Complaints P&P
Facilities	<ul style="list-style-type: none"> Cleaning Standards / Audit Equipment Registration / Maintenance / Replacement Legislation Compliance Audit Tools Co-location/Contractor procurement / monitoring IT Policies

Future Directions 08/09



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- Clinical Indicators
- Clinical Leadership
- Training for Managers/Boards
- Accreditation evidence standards
- Informed Consent for Treatment
- Clinical Documentation Guidelines

?

Sector Participation



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- VHA Clinical Governance Steering Group
- Clinical Leadership
- Informed Consent and Clinical Documentation



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Questions