



Victorian Healthcare Association

# Project Update Clinical Governance in Community Health

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Chair, VHA CG Steering Group  
CEO, Darebin Community Health

# Steering Committee



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## **Aim**

- To provide leadership and support for the development of Model Clinical Governance Policies and Systems for Community Health across Victoria

## **Objectives**

- Develop relevant Model Clinical Governance Policies, Guidelines and accompanying tools
- Sector wide education strategies
- Promote current and future work undertaken by CHS
- Share resources and network across the sector and with relevant external stakeholders

# Principles



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- Sector driven priorities – annual work plan
- Series of time limited projects
- Contextualize existing tools / ideas from other parts of the healthcare sector
- Consult with members / stakeholders to develop a model
- Trial model across a range of service sites
- Finalise and distribute



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### **Clinical Governance in Community Health Steering Group**

**Community Health Sector Clinicians/Managers and CEO's/BOM**  
**Australian Institute of Primary Care**  
**Quality Improvement Council Director**  
**DHS representative**  
**DHSV representative**  
**VMIA representative**  
**Acute sector representative**  
**Accreditation bodies representatives**

**Clinical  
Indicators  
Working Gp**

**Clinical  
Supervision  
and Leadership  
Working gp**

**Clinical Risk  
Management  
Training**

**Scope of  
Practice  
Project  
(awaiting  
funding)**

# Achievements to Date



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## Outputs

- Clinical Risk Management Framework
- Board of Management CG Reporting Guidelines
- Credentialing and Scope of Practice Guidelines

## Funding

- Project Manager – DHS – awaiting funding approval 07/08
- Clinical Leadership & Supervision - \$150,000 DHS
- Clinical Risk Management roll-out - \$105,000 VMIA
- Scope of Practice - \$25,000 confirmed from DHS Workforce branch awaiting submission approval from Primary
- Board CG Training - \$10,000

# Other Activities



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## Input

- DHS Incident Information System Project
- Participate in Health Indicators
- National Quality & Safety Forum
- VQC Staff Orientation Package

## Workplan

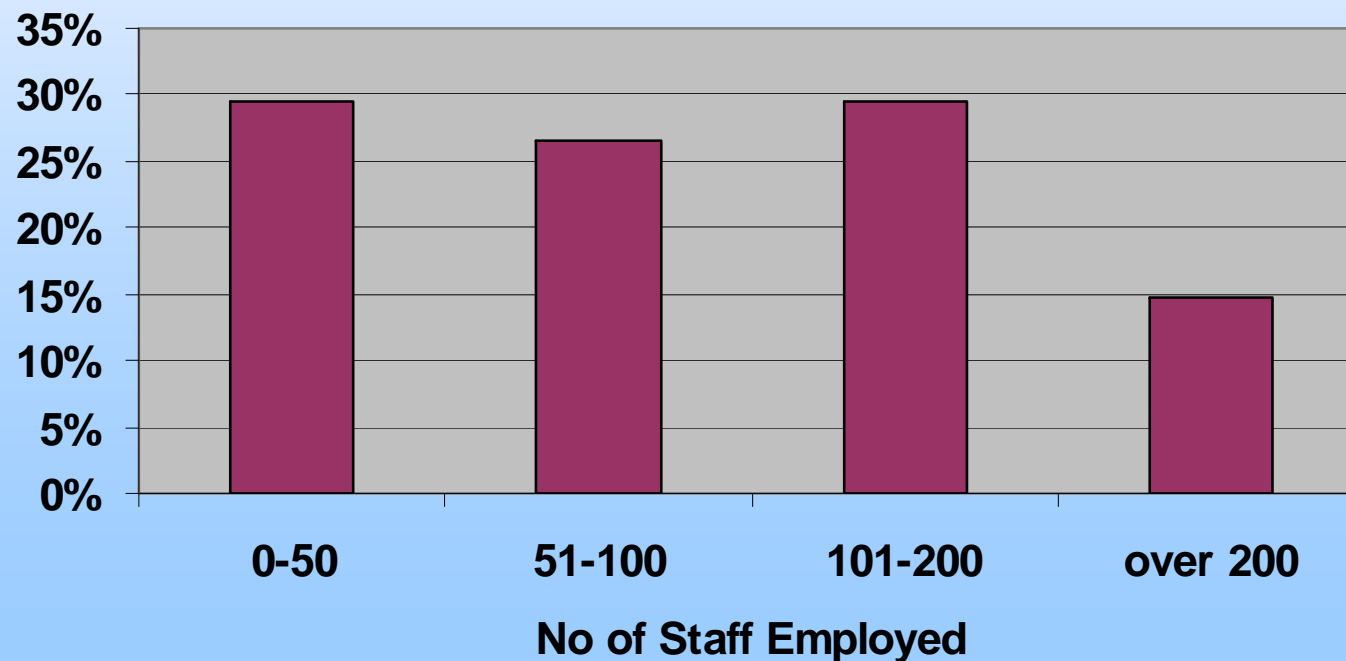
- Input into accreditation systems
- Consent for Treatment and Clinical documentation guidelines
- Manager CG Training – ACHSE
- Governance Survey

# Clinical Governance Survey 07



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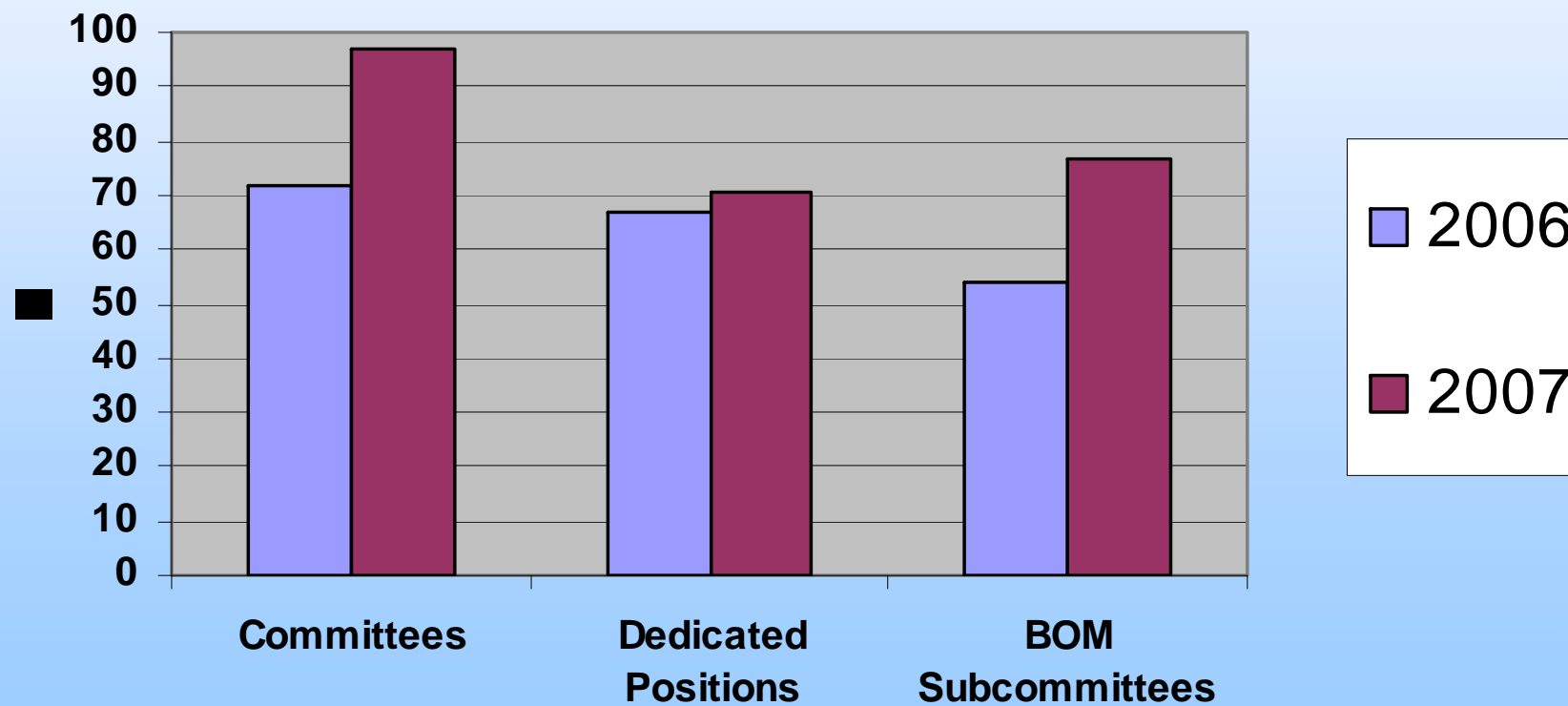
- 40% response rate so far from metropolitan and rural/regional stand alone and integrated services



# Survey - Structures to Support Quality and Risk



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## Survey – BOM Reporting



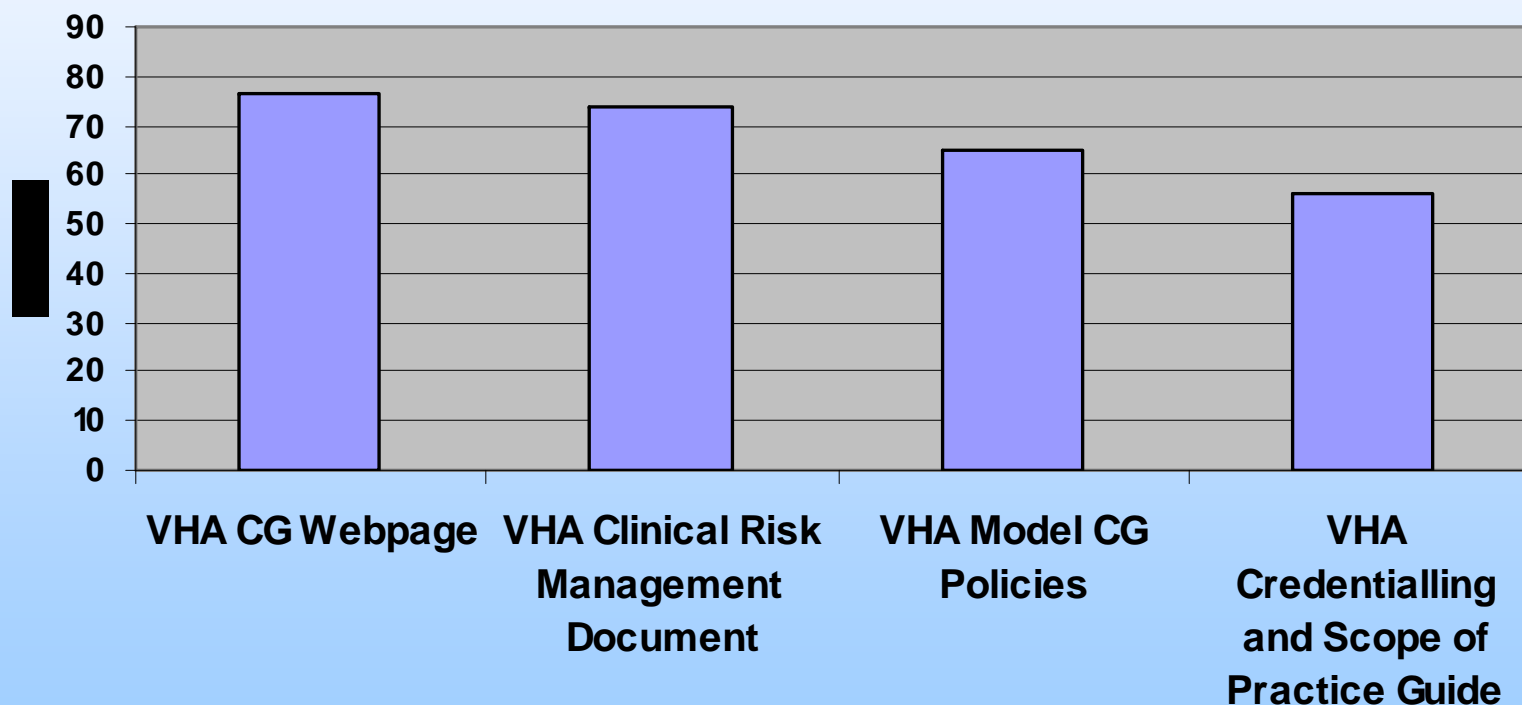
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- 94% of services had reviewed their reporting to the BOM in the last 12 months
- 40% indicated they had used project resources (BOM checklist) to review reporting

# Other Resources Used by Sector



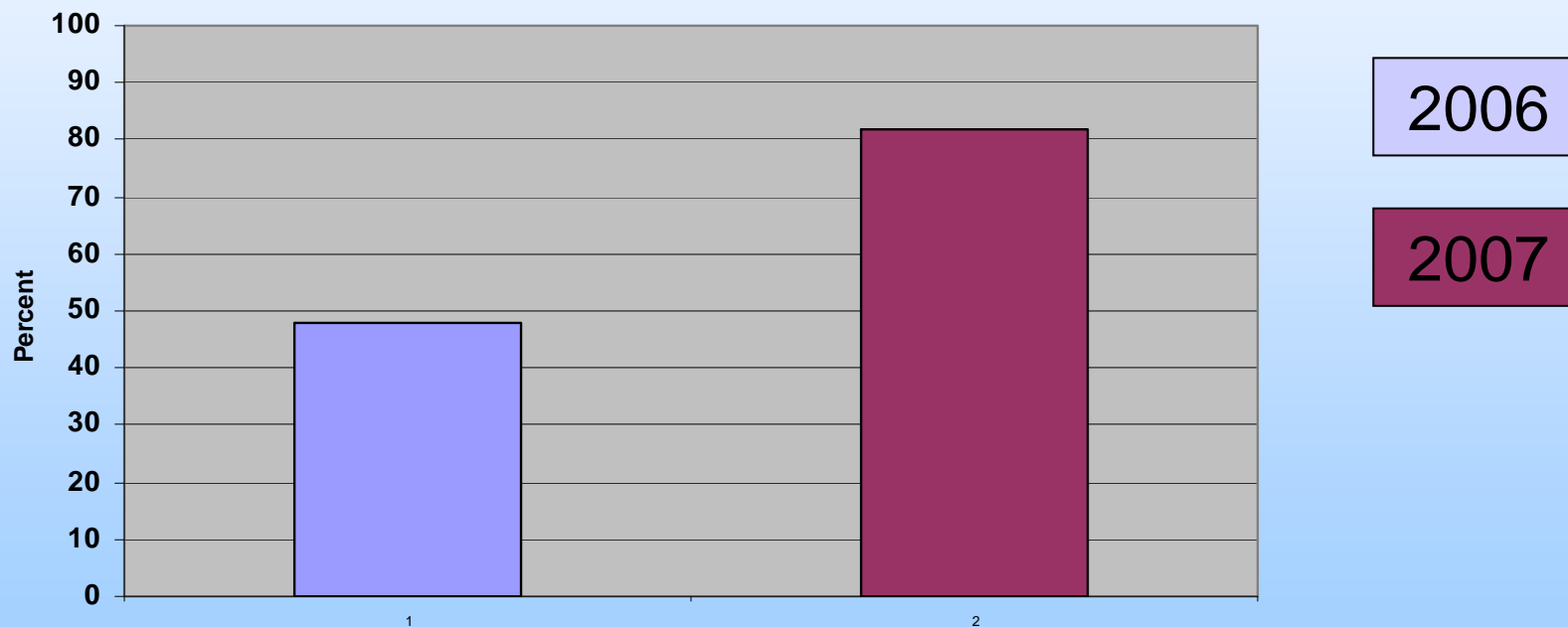
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# Survey – Reporting on Quality and Safety to Community



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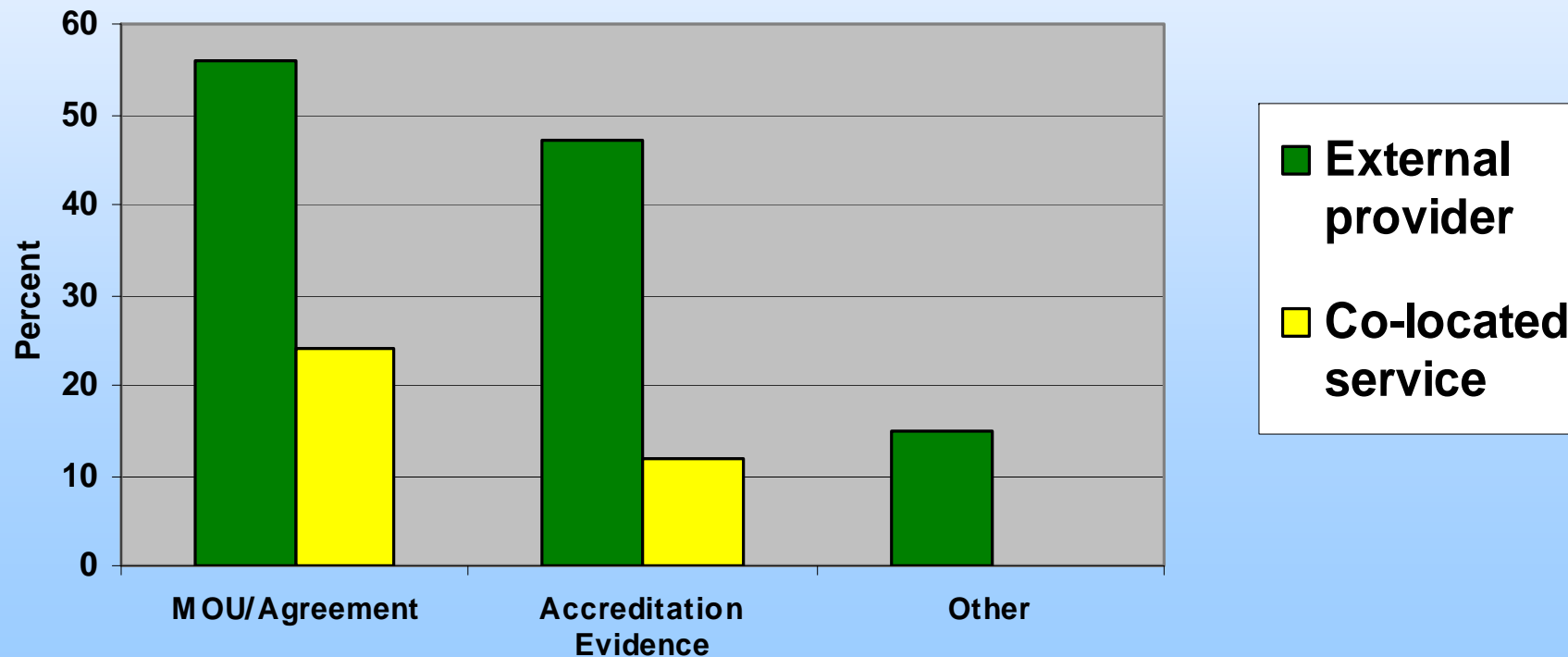


# Survey – Area for Future Work



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Does your organisation have any processes for monitoring the quality of services provided by contracted or co-located services?



# Reflections



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The **systems** by which the **governing body, managers and clinicians** share responsibility and are held accountable for patient or client care, minimising risks to consumers, and for continuously monitoring and improving the quality of clinical care.

ACHS

What systems?

How do we apply them in a community based setting?



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Questions?