

Clinical Governance

In Community Health

Vicky Mason

Chair

CHV Clinical Governance Steering Group



Community Health Victoria Clinical Governance Working Group Structure



Agenda

- Clinical Risk Management Framework Launch
- Board of Management – Guidelines / Reporting
- Board accreditation compliance electronic system (BACES)
- Clinical Indicators
- Credentialing and defining scope of practice
- Where to from here



Your role

- Listen
- Comment - don't hold back!!
- Suggest
- Participate
- Take the learning back to your organisation



Clinical Governance

Definition

The systems by which the **governing body, managers and clinicians** share responsibility and are held accountable for patient or client care, minimising risks to consumers, and for continuously monitoring and improving the quality of clinical care.

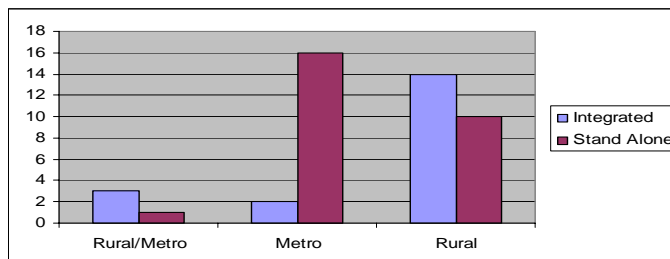
(Australian Council on Healthcare Standards)



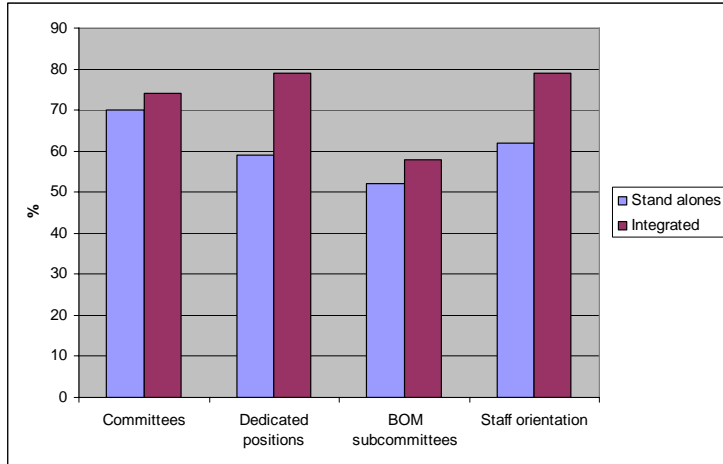
Clinical Governance Survey

October 2006

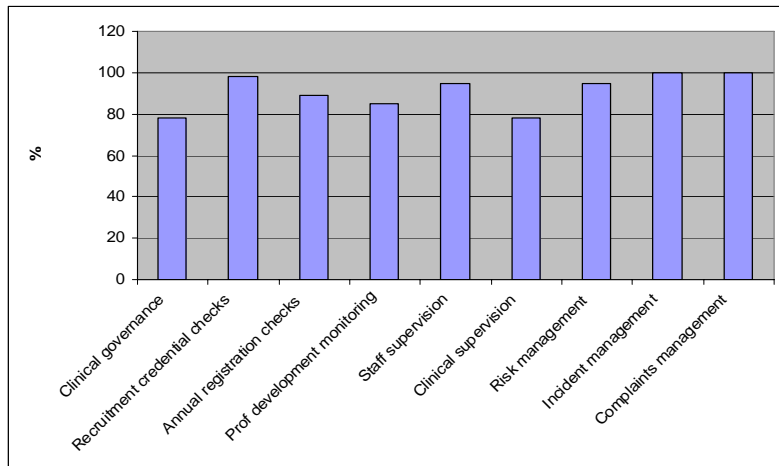
- Response rate – 51% (46/90)
- Integrated services – 41%
- Stand Alone – 59% (av. EFT 38)
- Location



Quality and Risk Structures



Policies & Procedures



Risk Management

Risk Plans

- 84% of integrated services
- 78% of stand alone

Clinical Risk Plans

- 79% of integrated services
- 58% of stand alone



Mechanism for staff to discuss quality and safety

- | | |
|--|----|
| • Team meetings | 25 |
| • Managers/Team Leaders Supervision
(formal and informal) | 22 |
| • Staff meetings | 12 |
| • Clinical Quality Committees | 8 |
| • OHS officers/Committees | 5 |
| • Risk assessment processes | 3 |
| • Hazard/near miss/incident reporting | 3 |



Systems in place for monitoring treatment / intervention outcomes

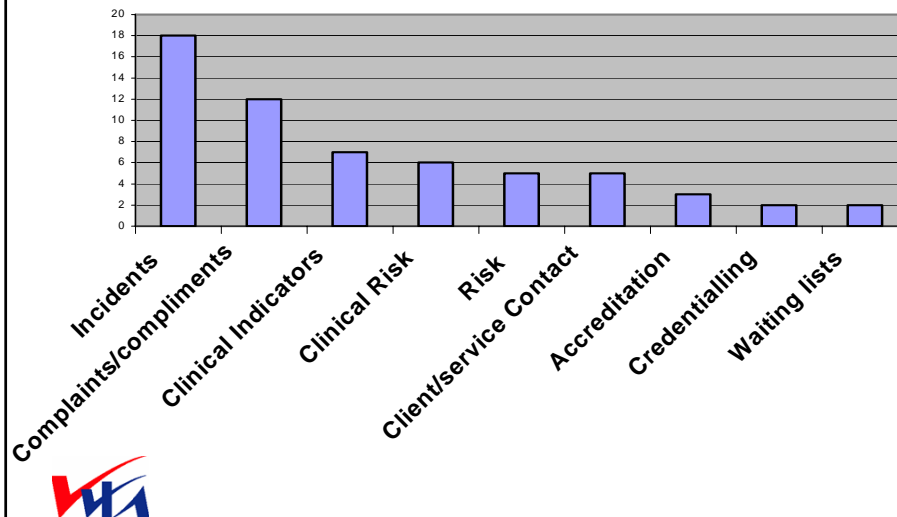


Board Training on Clinical Governance

- Integrated - 63%
- Stand Alone – 48%



BOM Reporting



Preliminary Conclusions

- Majority of services have policies, procedures and structures in place to monitor quality and safety
- Need to work on mechanisms by which the Board can be reassured that these systems are working and being continuously improved
- Need to train all Board members of their clinical governance responsibilities
- Need to investigate more
 - Program level clinical risk management
 - Use of clinical indicators
- Good initial snapshot but need to go further

