



VICTORIAN MANAGED INSURANCE
AUTHORITY

Taking care of risks

RISKmanagement



Organisational Structures for Effective Governance & Risk Management

VHA Governance & Service Quality Conference

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Challenge your thinking....



Slide 2

What others are experiencing

VMIA's Public Health's *Risk Framework Quality Review* recommendations:

15% - Clarity of Roles, Responsibilities for Risk Management (Individual & Committees)

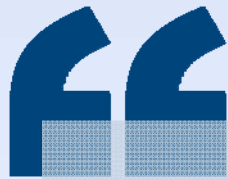
11% - Enhance Risk Reporting (Board & Management)

(From 2007/08 to Qtr.2, 2009/10)

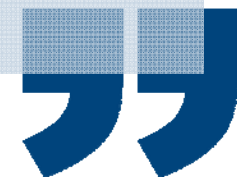




Achieving success and managing risk



Governance is about ensuring the long-term success of an organisation. This includes understanding success (*clarity of purpose*), organising for success (*structures, powers and relationships*) and ensuring success (*accountability and disclosure*).



(Source: The Uhrig Report, Review of the Corporate Governance of Statutory Authorities and Office Holders, Commonwealth of Australia, 2003, p.37)

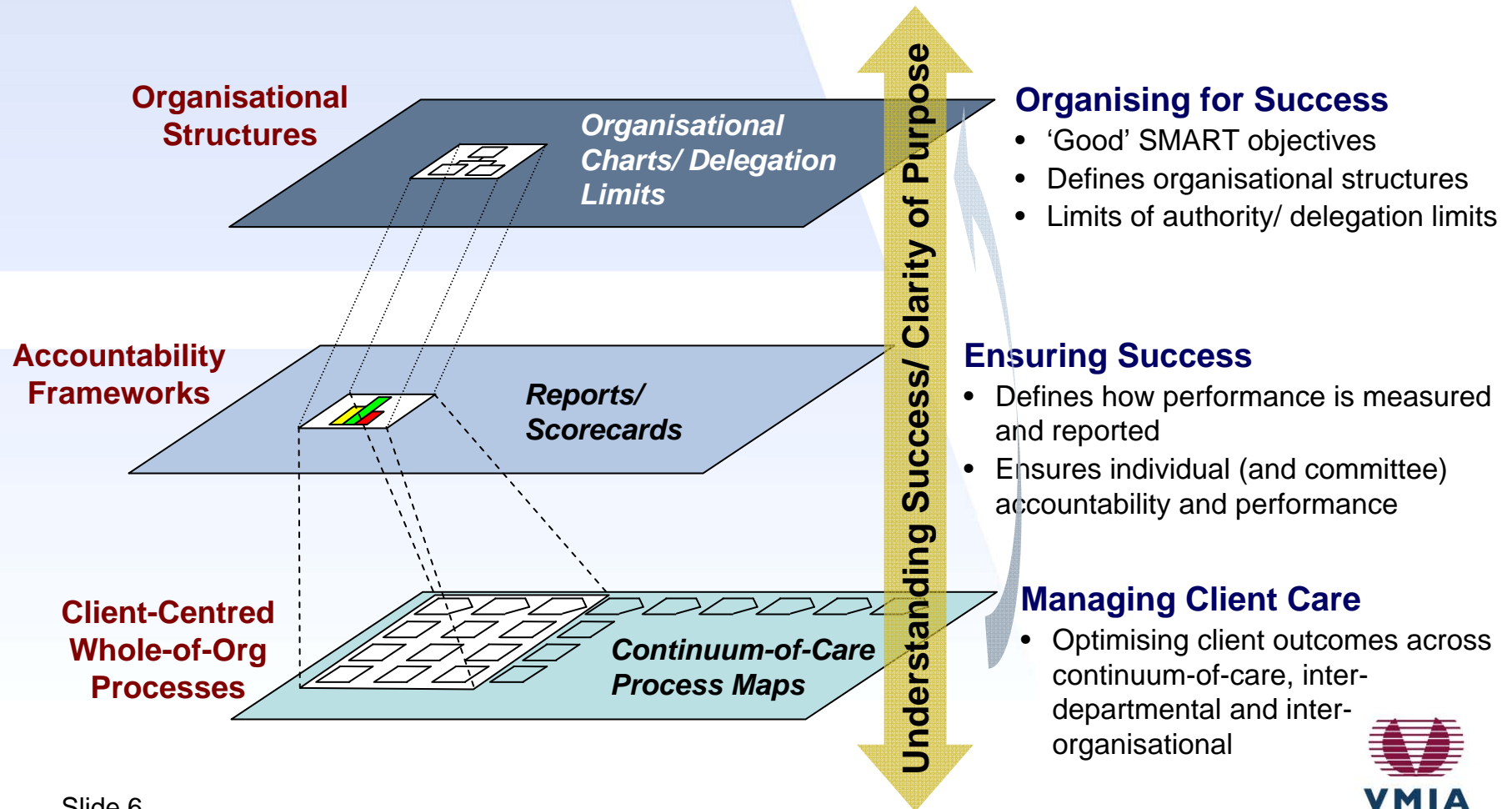


Elements of governance

- **Understanding success** (*clarity of purpose*)
 - Clear about what the organisation is to achieve?
- **Organising for success** (*organisational structures*)
 - Structured for the effective and efficient delivery of client-centred services?
- **Making sure success is achieved** (*accountability frameworks*)
 - Individuals held accountable for their performance?

(Source: The Uhrig Report, Review of the Corporate Governance of Statutory Authorities and Office Holders, Commonwealth of Australia, 2003, p.3)

A layered approach



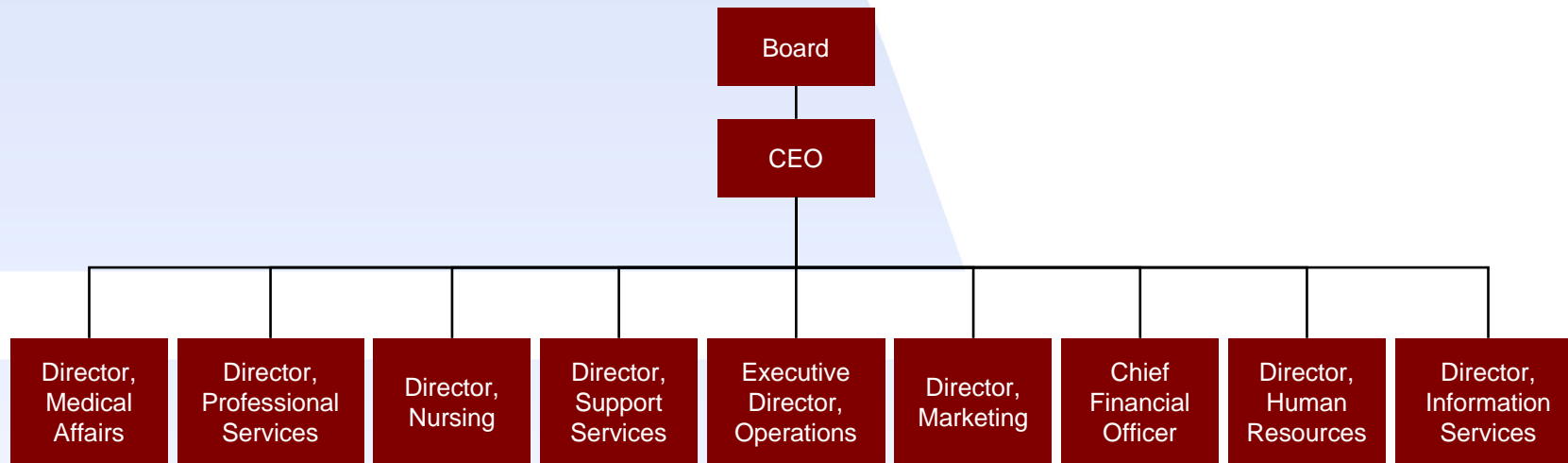


Some principles

- Governance is about ensuring the success of an organisation. **Effective governance** is the presence of governance in the most appropriate form.
- **Accountability** is a core principle of governance as it clearly links power and responsibility for performance.
- **Manage client-centred care** - Decisions, tasks, and workflows crucial to optimising client care must be the organisation's primary focus.
- **Reorganise resources** – Overlay an existing or redesigned organisational structure with an effective and efficient *accountability framework*.

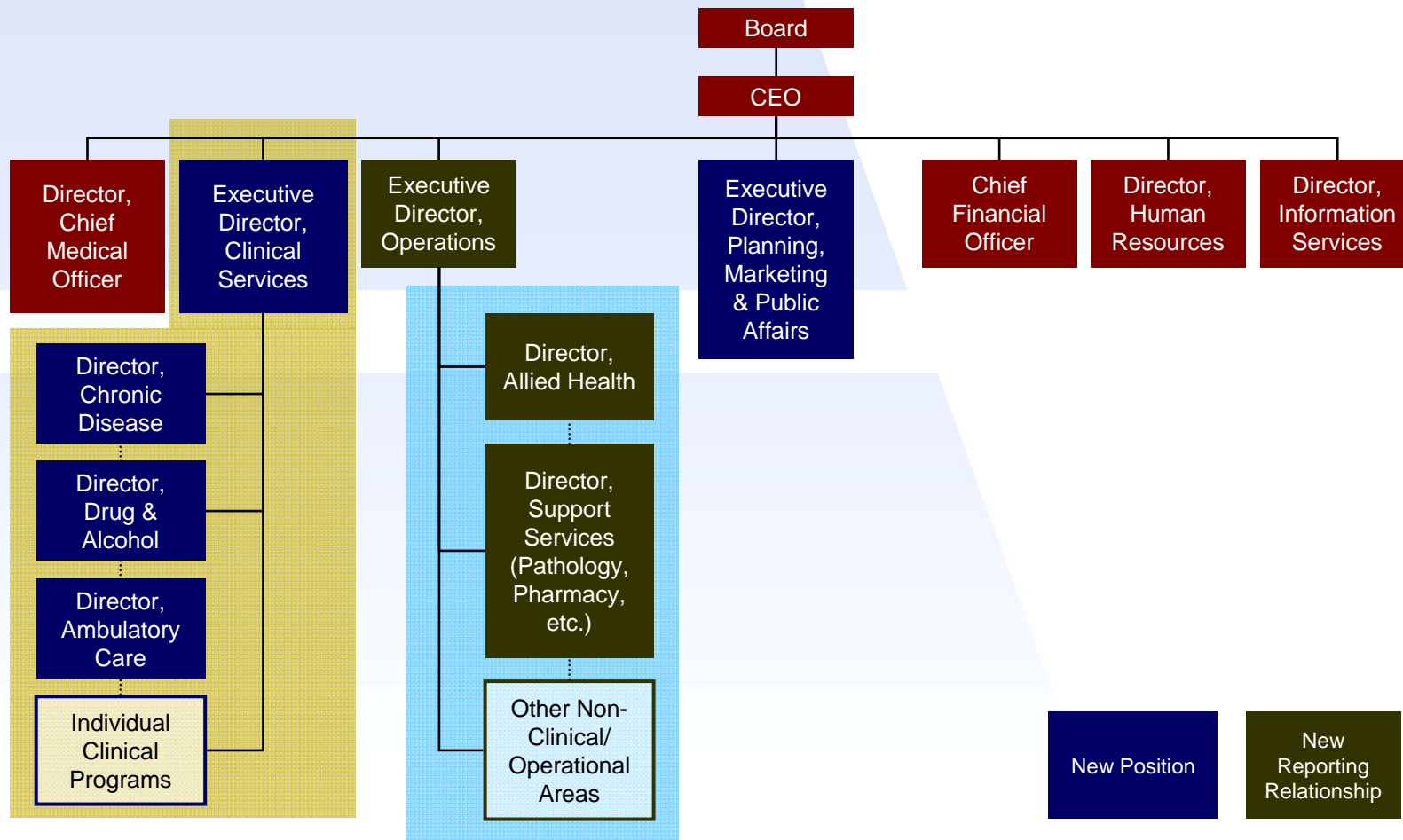
Organising for success

Traditional organisational structure



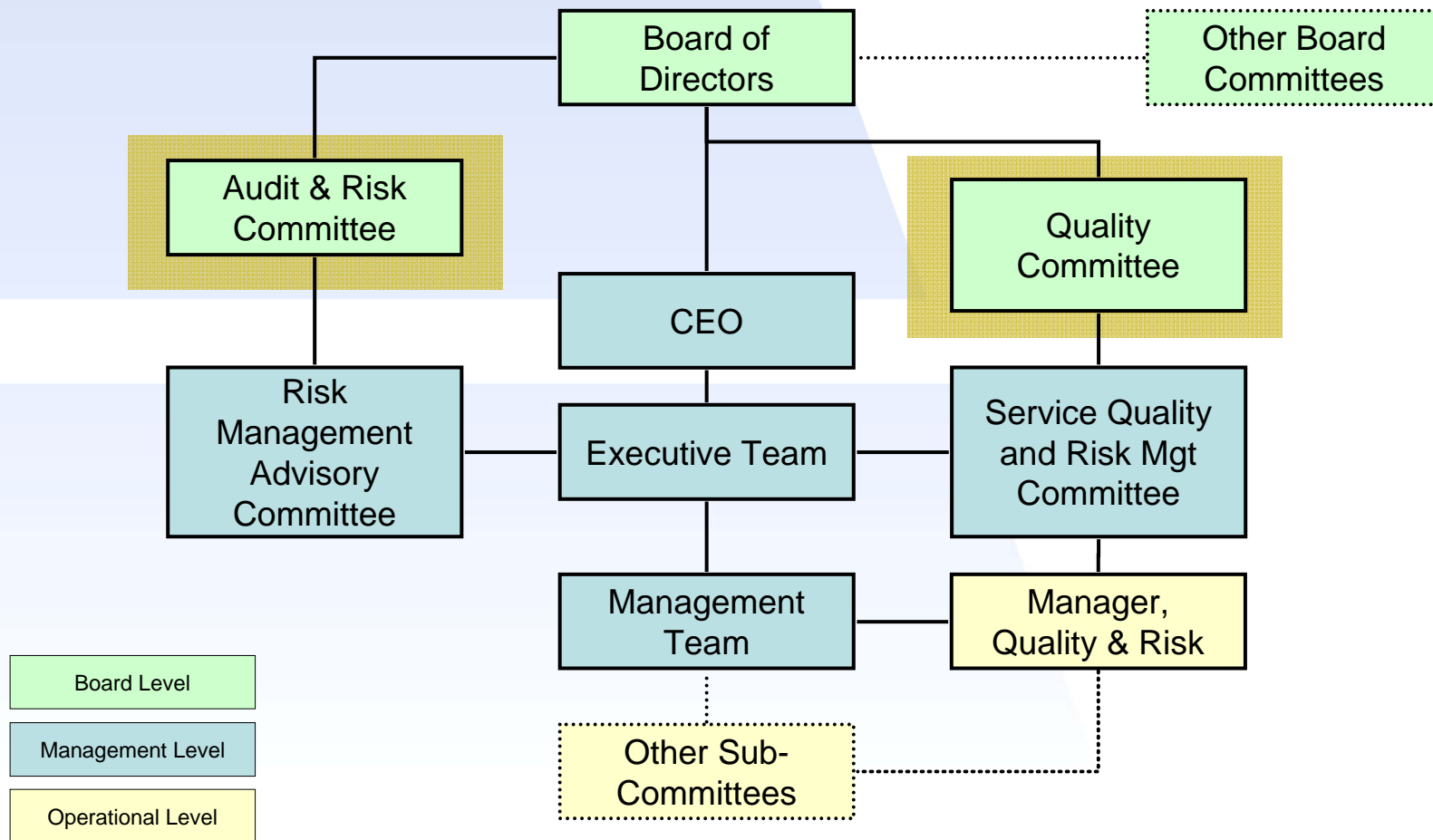
Organising for success

Re-engineered organisational structure



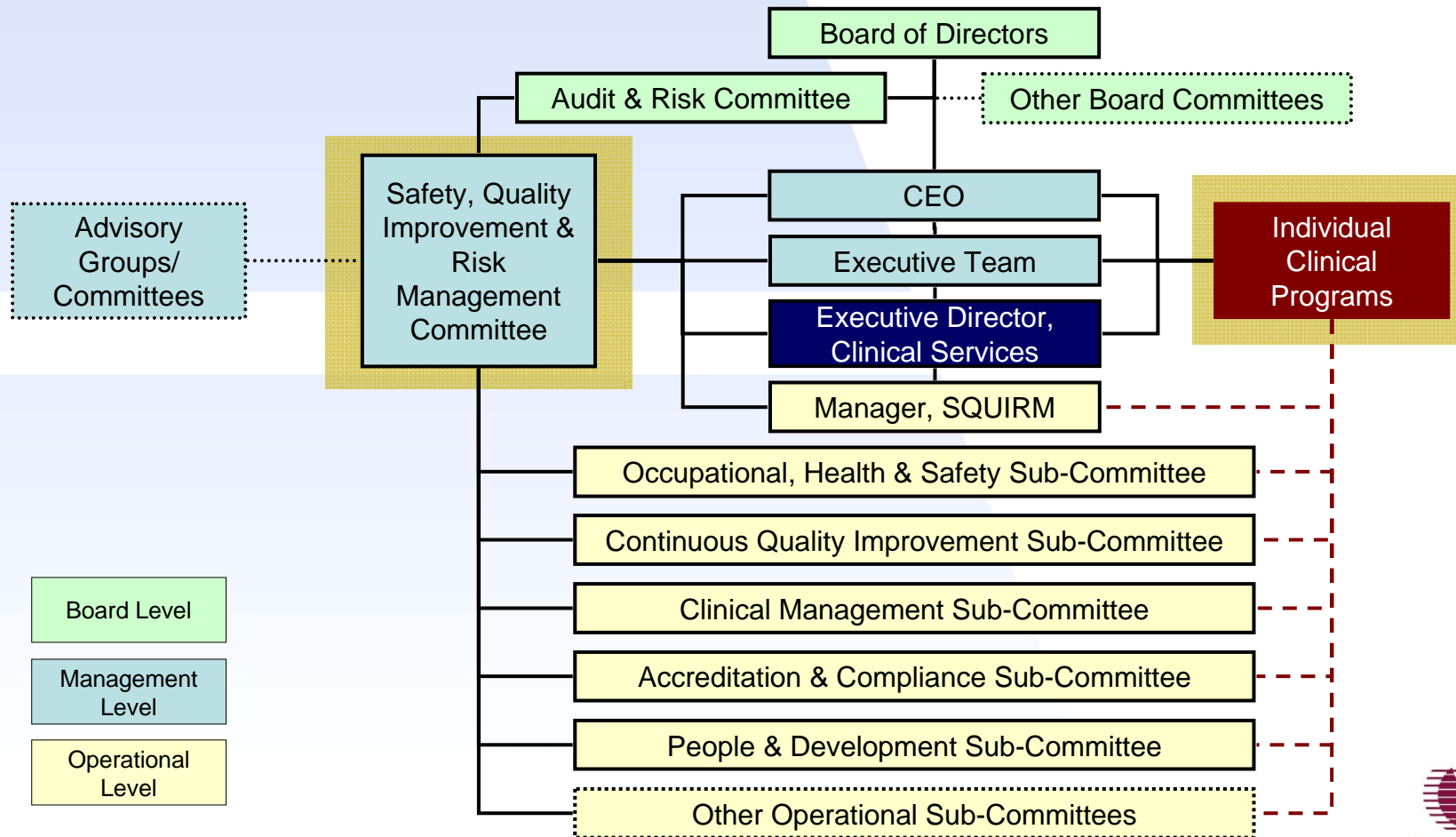
Ensuring success

Traditional accountability framework



Ensuring success

Enhanced accountability framework



Case Study



Sue Sestan - General Manager Quality & Governance